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The Risk Management **Drocess**

Business Strategy and Tactics

CHRISTOPHER L. CULP



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Finally, I would like to posthumously thank Professor Merton Miller, who embodied a truly unique combination of tireless energy, intellectual curiosity, creativity, natural intelligence, and insight. Through his unending efforts, Miller became one of the few people whose lasting impact will be felt in both academia and industry. His fingerprints will remain on both the

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theory and practice of finance, as well as the worthy fight against excessive government intervention in economic regulation.

In addition to his own substantial contributions to corporate finance, Miller also enriched the theory and practice of finance by cultivating the talents of many other innovators of modern financial theory, including Eugene Fama—Miller's first PhD student at the University of Chicago Graduate School of Business and his coauthor on *The Theory of Finance*—and Myron Scholes. Even after officially retiring from the university, Mert continued to teach a symposium for graduate students, supervise dissertations, travel the world delivering speeches, wrestle with heavy-handed financial regulators and the often-archaic laws that empower them, and serve on the boards of the CBOT, the CME, Dimensional Fund Advisors, and several other noteworthy groups.

I had the genuine privilege of working with Mert for the nearly 10 years I spent writing my doctor's thesis, as well as a few years thereafter. Several of those years we spent collaborating on various articles ranging from currency boards in Indonesia to overregulation of financial markets and value at risk. Not a small part of our joint efforts were spent embroiled in the controversy over Metallgesellschaft AG's so-called "derivatives disaster" in 1993. The fruits of our labors in that regard appeared in 1999 in the book we co-edited entitled *Corporate Hedging in Theory and Practice: Lessons from Metallgesellschaft* (London: Risk Books).

In addition to owing Professor Miller much of what I am professionally, I also felt—as did most all of his students—that he was much more than just an advisor. He was a mentor, devoted teacher, innovator, champion of free markets, faithful friend, and father figure—to many of us. Above all, Merton Miller was a gentleman and scholar of the highest order, endowed with prodigious grace and wit, as well as insatiable intellectual curiosity and keen insight. He will be most fondly remembered and greatly missed.

C.L.C.

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introduction

Discussions of risk management almost always center more on risk than management. How to measure value at risk is often regarded as more important to risk management, for example, than how conflicts between shareholders, creditors, and managers contribute to the need for risk management and inhibit its effective implementation. In business school programs as in actual practice, risk managers are more often viewed as "finance nerds" than general managers. In corporations, risk managers are usually perceived to be a cost center whose jobs senior managers and directors only sometimes understand and very rarely utilize to productive ends. Risk management, in short, is traditionally viewed as the necessary evil by which firms try to quantify—and, if possible, avoid—financial Armageddon.

To make the risk manager's image problem worse, *financial* risk management is regarded as a relatively new and fad-like phenomenon. Before the great derivatives disasters of the 1990s—Barings, Procter & Gamble, Metallgesellschaft, Orange County, and so forth—risk management was not seen as much more than insurance. Or risk management might have been seen by a trader as, say, how to leg out of one side of a straddle without getting too exposed on the other side. But in general, risk management was *not* seen as a discipline or function by its own right until after a number of mainstream, household corporate giants lost big money on so-called risky derivatives.

But to view *risk management* as novel, independent from, or even secondary to *general management* is to miss the whole point. If anything, risk management is first and foremost about sound general management. In that sense, risk management is an organizational function and business process is hardly new. Principles of sound general management have been around quite a while, and applications of those principles to risk management are not a particularly recent phenomenon—just ask the insurance industry.

Nor is risk management the exclusive playground of financial mathematicians and droll economists. Technical finance problems only enter the picture as distant subordinate issues to the management problems that both necessitate risk management and contribute to the difficulties with its

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implementation. Even then, the rocket science can usually be done in a back room by a specialist.

This book offers readers an integrated, comprehensive explanation for how a sound risk management process fits into a sound general management framework, whether it be at a bank, a pharmaceutical company, or a pension plan. Risk management as a process is rationalized, investigated, and demystified in terms of the new business strategies and tactics it engenders as well as the old strategies and tactics it impacts. A picture of risk management is painted that strives to *eliminate* thinking of risk management as a separate field. More than anything, a good understanding of risk management requires not an understanding of calculus or value at risk, but rather a solid grasp of the basic tenets of corporate finance and strategy.

WHAT THIS BOOK DOES NOT COVER

This book adds value by bringing together subjects that usually appear in many different places, often without reference to one another. But on any given detailed subject, earlier writings are certainly available.

I deliberately avoid getting into inordinate details about three very well-covered areas in particular, the first of which is asset pricing. Cochrane (2000) provides a serious, complete, and thoroughly current academic treatment of asset pricing, with Campbell, Lo, and MacKinlay (1996) in a distant second place. More narrowly focused and/or dated but nevertheless still solid references include Merton (1992), Duffie (1996), and Ingersoll (1987). For the not-too-faint-at-heart, a more rigorous presentation of asset pricing in a measure-theoretic framework is found in Duffie (1988). And always a classic no matter how old the original text is Fama and Miller (1972).

Risk measurement gets only a few chapters here. Those chapters are reasonably long, granted, but are intended to be broad surveys of methodologies and not toolkits for software programmers. For a deeper look at risk measurement, see Smithson (1998), Jorion (2000), Dowd (1998), and Best (1999). Further, there is no substitute for reading the current academic and trade literature.

A third area that has received enough attention and thus is not dealt with much in this book is financial engineering (e.g., derivatives pricing, hedging, trading strategies, and product design). Essential references in this area include the now-standard text by Hull (2000), as well as Jarrow and Turnbull (1999). For a good mixture of asset pricing and trading strategies, see Petzel (1989).

Two other subjects receive less attention than I would have liked to give them. For lack of space, these subjects—real options and risk-adjusted Introduction Xi

capital allocation—are given only brief coverage. The stack of books to pull off the shelf is fewer in number in these two areas than the others mentioned. For anyone remotely interested in risk-adjusted capital allocation, the book by Matten (2000) is required reading. For the basics of real options, Dixit and Pindyck (1994) and Trigeorgis (1996) still lead the field. Probably the best collection of actual cases of companies using real options theories in practice is Trigeorgis (1999).

OBJECTS AND CONTENT OF THE BOOK

Most books on risk management and/or financial instruments give very little time and attention to the issue of why corporations—whether trading houses, banks, pharmaceuticals, or windmills—should *care* about risk management. Doherty (2000) is a truly notable exception.

The absence of the treatment of things like expected utility theory and the M&M propositions at the front of many financial instrument and risk management books is not so much the failures of authors, but rather to the unfortunate association that exists between the rise of risk management and the advent of the great derivatives disasters. Risk management gained popularity in the 1990s as a response to large, well-publicized losses—and the regulatory and political scrutiny that followed them. Risk management was around well before Orange County went bust. But the sad linkage often made between risk management and loss avoidance has muddied the waters on why firms manage risk, both in rendering the question unimportant in many people's minds and in severing the link between why firms hedge and how firms hedge. This book attempts to explore and reestablish that linkage.

Part One begins with a discussion of risk management and corporate finance. Beginning a book on the business strategy and tactics or risk management with a discussion of basic principles of corporate finance may seem strange. But in fact, risk management and corporate finance are inextricably related, with corporate finance being the backbone of the *strategy* of risk management.

In many ways, risk management itself is a substitute for equity capital. Companies that have enough equity, after all, may well prefer to take an occasional loss rather than to spend considerable sums of money managing their risks. Indeed, the first principles of the theory of corporate finance—the Modigliani-Miller capital structure irrelevance propositions—tell us that value-maximizing firms *should not* spend money to manage their risks—at least not under certain assumptions.

For many years, the reasons why firms *should not* manage risk were swept to the side by assumptions that firms behave just like risk-averse

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individuals. As the modern theory of corporate finance has evolved, however, theories that explain why corporations can sometimes increase their value by pursuing formal risk management initiatives started to appear with increasing frequency. Today, the list of reasons for a corporation to pay serious attention to risk management is impressive.

Nevertheless, without a solid understanding of *why* risk management makes sense, the design of a risk management strategy and the implementation of that strategy can easily fall flat. At best, a failure to connect explanations for why managing risk can add shareholder value with the design of a risk management program will leave some unexploited efficiency gains and opportunities on the table. But at worst, the disconnect between corporate finance and risk management can lead a firm to implement the wrong risk management program altogether, sometimes leaving it exposed to even greater risks than if it had done nothing.

Chapter 1 begins with an introduction to the four-letter word that will reappear hundreds of times in this book—*risk*. This opening chapter offers some context to the definitional conundrum facing us when we use the term risk, and attempts to address some of those ambiguities by classifying risk into different perspectives that will be used throughout the book. In Chapter 2, the effect of risk on individuals is examined—specifically in the context of how risk affects individual behavior and how that behavior can be modeled using expected utility theory. The basic model of portfolio selection by a risk-averse investor—the Markowitz mean-variance portfolio selection model—is developed and extended to the problem of *hedging* by individual traders.

In Chapter 3, the various reasons why models of *individual hedging* do not extend to models of *corporate hedging* are presented, including a basic proof of the M&M capital structure irrelevance propositions. The inability of financial instruments such as derivatives to change the value of the firm in an M&M world is also explained. This then sets the stage for the next four chapters, each of which deal with explanations for why risk management *can* add value to a firm. The explanations include adding value by reducing expected costs, increasing expected cash flows, and decreasing the cost of capital (Chapter 4), reducing conflicts between security holders and managers (Chapter 5), reducing conflicts among different classes of security holders (Chapter 6), and managing or exploiting informational asymmetries (Chapter 7).

Chapters 8 and 9 conclude Part One by raising two strategic risk management issues often neglected in the mainstream theories of why firms hedge. The first issue, discussed in Chapter 8, is that firms can have a risk management focus aimed at any of three measures of financial strength—value, cash flows, and earnings. But these objectives are not always