Janna Schubert

Retail Performance Management in the Luxury Industry

Status-quo and Future Outlook

Bachelor Thesis

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List of abbreviations

BSC Balanced Scorecard

CPM Corporate Performance Management

COGS Costs of Goods Sold

GDP Gross Domestic Product

EBIT Earnings Before Interest and Taxes

EBITDA Earnings Before Interest, Taxes, Depreciation, and Amortisation

PP Performance Pyramide

RPM Retail Performance Management

SCM Supply Chain Management