Edited by Alejandro López-Carresi, Maureen Fordham, Ben Wisner, Ilan Kelman and JC Gaillard



# **DISASTER MANAGEMENT**

International lessons in risk reduction, response and recovery



### **Disaster Management**

There is a perennial gap between theory and practice, between academia and active professionals in the field of disaster management. This gap means that valuable lessons are not learned and people die or suffer as a result. This book opens a dialogue between theory and practice. It offers vital lessons to practitioners from scholarship on natural hazards, disaster risk management and reduction and developments studies, opening up new insights in accessible language with practical applications. It also offers to academics the insights of the enormous experience practitioners have accumulated, highlighting gaps in research and challenging assumptions and theories against the reality of experience.

*Disaster Management* covers issues in all phases of the disaster cycle: preparedness, prevention, response and recovery. It also addresses cross-cutting issues including political, economic and social factors that influence differential vulnerability, and key areas of practice such as vulnerability mapping, early warning, infrastructure protection, emergency management, reconstruction, health care and education, and gender issues. The international team of authors combine their years of experience in research and the field to offer vital lessons for practitioners, academics and students alike.

Alejandro López-Carresi is founder and director of CEDEM Centre for Disaster and Emergency Management in Madrid, Spain.

**Maureen Fordham** is Principal Lecturer and Enterprise Fellow at the Department of Geography, Northumbria University, UK.

**Ben Wisner**, who has worked in development and hazards for 47 years, is a research affiliate at University College London, UK.

**Ilan Kelman** is a Senior Research Fellow at the Center for International Climate and Environmental Research – Oslo (CICERO) in Norway.

**JC Gaillard** is an Associate Professor in the School of Environment at the University of Auckland, New Zealand.

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### Contributors

- **David Alexander** is Professor of Risk and Disaster Reduction at University College London. His books include *Natural Disasters*, *Confronting Catastrophe* and *Principles of Emergency Planning and Management*. He is Editor-in-Chief of the *International Journal of Disaster Risk Reduction*, Co-editor of *Disasters* journal, and a Founding Fellow of the Institute of Civil Protection and Emergency Management.
- Mihir Bhatt has led the All India Disaster Mitigation Institute (AIDMI) work since 1995 on reducing disaster risks through action research.
- **Camillo Boano** is an architect, urbanist and educator. He is Senior Lecturer at The Bartlett Development Planning Unit, University College London (UCL), Director of the MSc in Building and Urban Design in Development and Codirector of the UCL Urban Lab. He has over 18 years of experience in research, consultancies and development work in South America, Middle East, Eastern Europe and South East Asia in urban development, disaster management and recovery and informal urbanism.
- Jake Rom D. Cadag is currently undertaking his PhD at the University Paul Valéry in Montpellier, France. He is pursuing his professional specialties in disaster risk reduction and management. He is an aspiring community worker who has a great interest in the development of participatory tools involving communities and integrating all potential stakeholders in disaster risk reduction.
- Ana Maria Cruz is an international expert in risk management and emergency planning for conjoint natural and technological (Natech) disasters in Japan, Europe and the United States. She has a unique background having work experience as a chemical engineer in industry, and holding a PhD in Environmental Engineering from Tulane University in New Orleans, USA. Her research interests include risk analysis of flooding, storm, earthquake, tsunami and climate change-induced impacts on infrastructure systems; Natech accidents and consequence analysis; and disaster risk management. She has published over 40 peer-reviewed articles.
- Maureen Fordham is based at Northumbria University, Newcastle upon Tyne, UK, where she teaches on the MSc Disaster Management and Sustainable

#### xiv Contributors

Development. She has been researching disasters since 1988. She has a particular interest in marginalised groups in disasters including women and children. She is a founding member of the Gender and Disaster Network in 1997 and Radix: Radical Interpretations of Disaster.

- **JC Gaillard** is Associate Professor at the University of Auckland in New Zealand. He trained as a geographer with particular interest in disaster risk reduction (DRR) in Asia and the Pacific. His present work focuses on developing participatory tools for DRR and in involving marginalised groups in disasterrelated activities with an emphasis on ethnicity, gender, and on prisoners and homeless people. JC also collaborates in participatory mapping and communitybased DRR training with NGOs, local governments and community-based organisations. More details from: http://web.env.auckland.ac.nz/people\_ profiles/gaillard\_j/.
- **Marianne Karlsson** is a researcher at CICERO in Norway. Her research interests are coastal livelihoods and social aspects of resource management in small island states. Her research is currently focused on small-scale fisheries in Belize.
- **Ilan Kelman** is a researcher at CICERO in Norway, where his main research focuses on island sustainability and disaster diplomacy how and why disaster-related activities do and do not reduce conflict and create peace. He also co-directs the non-governmental organisation Risk RED (Risk Reduction Education for Disasters). See http://www.ilankelman.org.
- **Joachim Kreysler**, a German of refugee origin, a physician with public health interests in emergencies, spent his professional life in Sub-Saharan Africa with the Max Planck Institute, WHO and the Red Cross. Also an ophthalmologist, he has recently returned from Tamil Nadu, working with ARAVIND eye surgeons on equity issues in preventable blindness. He is 77 years old and still married.
- Allan Lavell has a PhD in Geography from the London School of Economics. For the past 25 years he has been an associate researcher at the Latin American Faculty of Social Sciences (FLACSO) in Costa Rica. He is a founding member of LA RED (http://www.desenredando.org/) and has published over 70 specialized items on disaster risk.
- Alejandro López-Carresi is the founder and director of the Center for Disaster and Emergency Management (CEDEM). Alejandro has over 20 years of experience working in emergencies, disasters and international development in countries such as Bolivia, Ecuador, Panama, Sudan, Kosovo, Pakistan and Indonesia. Alejandro combines field missions with research and training.
- **Tania López-Marrero** is an Assistant Professor at the Department of Geography and the Department of Latino and Hispanic Caribbean Studies, Rutgers University. Her research interests include vulnerability and resilience to natural hazards, and ecosystem services and drivers of change in the insular Caribbean.

- **Emmanuel M. Luna** is a Professor of Community Development at the College of Social Work and Community Development, University of the Philippines. He was one of the conveners of the DRR Net Philippines, a network of civil society organizations in the Philippines. He co-edits the international journal *Disaster Prevention and Management*, published by Emerald.
- **Jessica Mercer** is an independent consultant, focusing on disaster risk reduction and climate change adaptation. Previously Jessica has worked for academia, NGOs and UN agencies in similar fields.
- **Lourdes Meyreles** is a sociologist with an MA in Gender and Development Studies. Lourdes is an Associate Researcher and the Coordinator of the Social Studies of Disaster Project at the Latin American Faculty of Social Sciences (FLACSO), in the Dominican Republic. She is an Associate Professor at the Instituto Tecnológico de Santo Domingo, and co-author of the GDN's *Gender and Disaster Sourcebook*.
- Mehul Pandya is a senior advisor at AIDMI.
- Tommy Reynolds was a senior specialist at AIDMI.
- **Rajib Shaw** is an Associate Professor in the Graduate School of Global Environmental Studies at Kyoto University, Japan. His research interests are: community-based disaster risk management, climate change adaptation, urban risk management, and disaster and environmental education.
- **Koichi Shiwaku** is the program officer in OYO International, a consulting firm, based in Tokyo. His specialisation is disaster risk reduction education.
- Yukiko Takeuchi is an Associate Professor in Kyoto University with a specialization in disaster risk communication.
- **Dewald van Niekerk** is a Professor in disaster risk reduction, the founder and the current director of the African Centre for Disaster Studies at North-West University in South Africa. He holds a PhD and is the Editor-in-Chief of the international peer-reviewed journal, *Jàmbá: Journal of Disaster Risk Studies*.
- **Krishna S. Vatsa** is at present working as the Regional Disaster Reduction Advisor with the UNDP in New Delhi. With a DSc in disaster risk management from the George Washington University, Washington, DC, Krishna has been an active practitioner in the area of disaster risk management and recovery since 1995.
- Juan Carlos Villagrán de León is a Guatemalan citizen and has been engaged in disaster risk management, early warning and emergency response efforts since 1995. In 2004 he joined UNU-EHS in Bonn and in 2009 he joined the UN-SPIDER programme. He has authored, co-authored and edited more than 70 scientific and technical publications.

#### xvi Contributors

**Ben Wisner** works with the Aon Benfield UCL Hazard Research Centre, University College London (http://www.abuhc.org/) and GNDR (http:// www.globalnetwork-dr.org/). He studies complexity, local knowledge and interactions among livelihoods, governance, natural environment and risk. He has taught in Africa, the USA, the UK and Switzerland over three decades while researching in Africa, Asia, and Latin America. Now he consults, advises and writes. Ben is the lead author of *At Risk: Natural Hazards: People's Vulnerability and Disasters* (2004) and lead editor of *The Routledge Handbook of Hazards and Disaster Risk Reduction*, (Routledge, 2012).

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# Abbreviations and acronyms

| ACDM    | Committee on Disaster Management                           |
|---------|--|
| ACLU    | American Civil Liberties Union                             |
| ADB     | Asian Development Bank                                     |
| ADPC    | Asian Disaster Preparedness Center                         |
| ADRC    | Asian Disaster Reduction Center                            |
| AECID   | Agency for Development Cooperation                         |
| AfDB    | African Development Bank                                   |
| AHTF    | ASEAN Humanitarian Task Force                              |
| AIDMI   | All India Disaster Mitigation Institute                    |
| ALNAP   | Active Learning Network for Accountability and Performance |
|         | in Humanitarian Action                                     |
| AP      | Asia-Pacific   |
| ARPDM   | ASEAN Regional Programme on Disaster Management            |
| ASCE    | American Society of Civil Engineers                        |
| ASEAN   | Association of Southeast Asian Nations                     |
| AU      | African Union  |
| AUC     | African Union Commission                                   |
| AUDMP   | Asian Urban Disaster Mitigation Program                    |
| CA      | Change Agents  |
| CAPRADE | Andean Committee for Disaster Prevention                   |
| CARICOM | Caribbean Community  |
| CBDM    | community-based disaster management                        |
| CBDO-DR | citizenry-based and development-oriented disaster response |
| CBDP    | community-based disaster preparedness                      |
| CBDRM   | community-based disaster risk management                   |
| CBDRR   | community-based DRR  |
| CBO     | community-based organisation                               |
| CCAD    | Central American Commission for Environment and            |
|         | Development  |
| CCIB    | Chamber of Commerce and Industry for Small Businesses      |
| CDEMA   | Caribbean Disaster Emergency Management Agency             |
| CDERA   | Caribbean Disaster Emergency Response Agency               |
| CDKN    | Climate & Development Knowledge Network                    |
|         |  |

| 677. L     |   |
|------------|---|
| CDM        | comprehensive disaster management                           |
| CDMP       | comprehensive disaster management programme                 |
| CEDAW      | Convention on the Elimination of All Forms of               |
|            | Discrimination Against Women                                |
| CEPREDENAC | Central American Coordination Center for Natural Disaster   |
|            | Prevention  |
| CICERO     | Center for International Climate and Environmental Research |
|            | – Oslo  |
| CIPDSS     | Critical Infrastructure Protection Decision Support System  |
| CMR        | crude mortality rates                                       |
| CPP        | Cyclone Preparedness Programme                              |
| CRED       | Centre for the Epidemiology of Disasters                    |
| CRRH       | Central American Commission for Hydraulic Resources         |
| CSIRO      | Commonwealth Scientific and Industrial Research             |
|            | Organisation  |
| DCC        | Disaster Coordinating Council                               |
| DEC        | Disasters Emergency Committee                               |
| DHS        | Department of Homeland Security                             |
| DM         | disaster management   |
| DMC        | Disaster Management Centre                                  |
| DRR        | disaster risk reduction                                     |
| ECB        | Emergency Capacity Building                                 |
| EDRR       | Education for Disaster Risk Reduction                       |
| EGS        | Employment Generation Schemes                               |
| EM-DAT     | Emergency Events Database                                   |
| EPS        | Emergency Planning Society                                  |
| ESCAP      | United Nations Economic and Social Commission for Asia      |
| 25011      | and the Pacific   |
| ESD        | Education for Sustainable Development                       |
| FEMICA     | Central American Federation of Municipalities               |
| FSWW       | Foundation for the Support of Women's Work                  |
| GA         | General Assembly  |
| GBV        | gender-based violence                                       |
| GDN        | Gender and Disaster Network                                 |
| GDP        | gross domestic product                                      |
| GEHI       | Global Emergency Health Initiatives                         |
| GEIS       | Global Emerging Infections Surveillance and Response        |
| OLIS       | System  |
| GFDRR      | Global Fund for Disaster Risk Reduction                     |
| GHSI       | Global Health Security Initiative                           |
| GIEH       | Global Initiatives for Emergency Health                     |
| GII        | Gender Inequality Index                                     |
| GNDR       | Global Network of Civil Society Organisations for Disaster  |
|            | Risk Reduction  |
| GOARN      | Global Outbreak Alert and Response Network                  |
| 00/1101    | Giobal Guisleak mort and Response Retwork                   |

#### xx Abbreviations and acronyms

| GOI   | Government of India                                    |
|-------|--|
| GPS   | Global Positioning System                              |
| GPSA  | Global Pathogen Surveillance Act                       |
| HAC   | Health Action in Crises                                |
| HEICS | Hospital Emergency Incident Command System             |
| HFA   | Hyogo Framework for Action                             |
| IAEM  | International Association of Emergency Managers        |
| IASC  | Inter-Agency Standing Committee                        |
| IATA  | International Air Transport Association                |
| IAWG  | Inter-Agency Working Group on Reproductive Health in   |
|       | Crises   |
| ICS   | Incident Command System                                |
| IDNDR | International Decade for Natural Disaster Reduction    |
| IDP   | internally displaced persons                           |
| IFAD  | International Fund for Agricultural Development        |
| IFRC  | International Federation of Red Cross and Red Crescent |
|       | Societies  |
| IHR   | International Health Regulations                       |
| IIASA | International Institute for Applied Systems Analysis   |
| ILO   | International Labour Organisation                      |
| IMF   | International Monetary Fund                            |
| INGO  | international non-governmental organisation            |
| IPCC  | Intergovernmental Panel on Climate Change              |
| LAC   | Latin America and the Caribbean                        |
| LDC   | Least Developed Country                                |
| LESLP | London Emergency Services Liaison Panel                |
| LPG   | liquefied petroleum gas                                |
| LRRD  | Linking Relief, Rehabilitation and Development         |
|       | debate   |
| MFI   | micro-finance institution                              |
| MISP  | Minimum Initial Services package                       |
| MPA   | Marine Protected Areas                                 |
| MSV   | Many Strong Voices                                     |
| MTUS  | Multinational Time Use Study                           |
| NAIS  | National Agricultural Insurance Scheme                 |
| NAPA  | National Adaptation Programme for Action               |
| NCDM  | National Council for Disaster Management               |
| NDMD  | National Disaster Management Directorate               |
| NDMG  | National Directorate of Meteorology and Geophysics     |
| NEO   | near-Earth objects                                     |
| NGO   | non-governmental organisation                          |
| NIPP  | National Infrastructure Protection Plan                |
| NREGS | National Rural Employment Guarantee Scheme             |
| NSET  | National Society for Earthquake Technology             |
| NTD   | Neglected Tropical Diseases                            |
|       |  |

| NTHMP    | National Tsunami Hazard Mitigation Program                  |
|----------|---|
| ODI      | Overseas Development Institute                              |
| OECS     | Organization of Eastern Caribbean States                    |
| OED      | Operations Evaluation Department                            |
| OFDA     | Office of Foreign Disaster Assistance                       |
| OSDMA    | Orissa State Disaster Mitigation Authority                  |
| P3DM     | Participatory 3-Dimensional Mapping                         |
| РАНО     | Pan American Health Organization                            |
| PCCSP    | Pacific Climate Change Science Program                      |
| PCDPP    | Pan Caribbean Disaster Preparedness Project                 |
| PCVA     | participatory capacity and vulnerability analysis           |
| PLA      | Participatory Learning and Action                           |
| PNG      | Papua New Guinea  |
| PONJA    | Post-Nargis Joint Assessment                                |
| PPEW     | Platform for the Promotion of Early Warning                 |
| PPP      | public-private partnerships                                 |
| PPPiE    | Private–Public Partnerships in Emergencies                  |
| PREDECAN | European Union-Financed Disaster Prevention Project for the |
|          | Andean Countries  |
| PREVDA   | Central American Environmental Vulnerability Reduction      |
|          | Project   |
| PROMISE  | Program for Hydro-Meteorological Disaster Mitigation in     |
|          | Secondary Cities in Asia                                    |
| PRRM     | Philippine Rural Reconstruction Program                     |
| PRSP     | Poverty Reduction Strategy Paper                            |
| R2D      | Relief to Development                                       |
| RHRC     | Reproductive Health Response in Crises Consortium           |
| Risk RED | Risk Reduction Education for Disasters                      |
| RNA      | Rapid Needs Assessment                                      |
| SAARC    | South Asian Association for Regional Cooperation            |
| SDMC     | SAARC Disaster Management Centre                            |
| SESP     | School Earthquake Safety Program                            |
| SEWA     | Self Employed Women's Association                           |
| SIDS     | Small Island Developing States                              |
| SMEC     | Sapang Maisac Evacuation Center                             |
| SNET     | National Service for Territorial Studies                    |
| SRGDI    | Sustainable Rural Growth and Development Initiative         |
| STI      | sexually transmitted infections                             |
| TCG      | Tripartite Core Group                                       |
| TEC      | Tsunami Evaluation Coalition                                |
| U5MR     | Under-Five Mortality Rates                                  |
| UN       | United Nations  |
| UNDESA   | United Nations Department of Economic and Social            |
| UNDESA   | Affairs   |
| UNDP     | United Nations Development Programme                        |
|          | Since rations Development i logramme                        |

#### xxii Abbreviations and acronyms

| <ul> <li>UNDP BCPR United Nations Development Programme-Bureau for Crisis<br/>Prevention and Recovery</li> <li>UNDP-RBA United Nations Development Programme-Regional Bureau<br/>for Africa</li> <li>UNECA United Nations Economic Commission for Africa</li> <li>UNEP United Nations Environmental Programme</li> <li>UNESCO United Nations Educational, Scientific and Cultural Organiza-<br/>tion</li> <li>UNFCCC United Nations Framework Convention on Climate Change</li> <li>UN-INSTRAW United Nations International Research and Training Institute<br/>for the Advancement of Women</li> <li>UNISDR United Nations International Strategy for Disaster Reduction</li> <li>UN/SCN United Nations University – Institute for Environment and<br/>Human Security</li> <li>UP University of the Philippines</li> <li>USACE United States Army Corps of Engineers</li> <li>USAID United States Geological Survey</li> </ul> |
|---|
| UNDP-RBAUnited Nations Development Programme-Regional Bureau<br>for AfricaUNECAUnited Nations Economic Commission for AfricaUNEPUnited Nations Environmental ProgrammeUNESCOUnited Nations Educational, Scientific and Cultural Organiza-<br>tionUNFCCCUnited Nations Framework Convention on Climate ChangeUN-INSTRAWUnited Nations International Research and Training Institute<br>for the Advancement of WomenUNISDRUnited Nations International Strategy for Disaster ReductionUNV-EHSUnited Nations University – Institute for Environment and<br>Human SecurityUPUniversity of the PhilippinesUSACEUnited States Army Corps of EngineersUSAIDUnited States Geological Survey   |
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| UNU-EHSUnited Nations University – Institute for Environment and<br>Human SecurityUPUniversity of the PhilippinesUSACEUnited States Army Corps of EngineersUSAIDUnited States Agency for International DevelopmentUSGSUnited States Geological Survey   |
| Human SecurityUPUniversity of the PhilippinesUSACEUnited States Army Corps of EngineersUSAIDUnited States Agency for International DevelopmentUSGSUnited States Geological Survey   |
| UPUniversity of the PhilippinesUSACEUnited States Army Corps of EngineersUSAIDUnited States Agency for International DevelopmentUSGSUnited States Geological Survey   |
| USACEUnited States Army Corps of EngineersUSAIDUnited States Agency for International DevelopmentUSGSUnited States Geological Survey  |
| USAIDUnited States Agency for International DevelopmentUSGSUnited States Geological Survey  |
| USGS United States Geological Survey  |
|   |
|   |
| VCA vulnerability and capacity analysis   |
| VGF vulnerable group feeding  |
| VSA Village Social Analysis   |
| WASH water, sanitation and hygiene  |
| WB World Bank   |
| WHO World Health Organization   |
| WWF World Wide Fund for Nature  |

### **1** Introduction

Who, what and why

Alejandro López-Carresi, Maureen Fordham, Ben Wisner, Ilan Kelman and JC Gaillard

#### Who needs this book?

We have produced this book for practitioners. Too much valuable research and reflection on disaster, hazards, vulnerability, risk and risk reduction has been written in technical language and published in either expensive or obscure places, or both. The editors have worked closely with practitioners at various scales for many years, probably well over 100 years if you total up our careers. We remain closely involved with networks that include many practitioners: the Gender and Disaster Network, Many Strong Voices, the Global Network of Civil Society Organisations for Disaster Reduction, the Emergency Capacity Building (ECB) Project, Periperi U, Duryog Nivaran, the Community Based Adaptation project and the RADIX network. At a further distance, we are also engaged with the Overseas Development Institute's (ODI) Humanitarian Practice Network, the Sphere Project and ALNAP, among others.

Recognising this gap, we tried to fill it with a book that digests research and reflection on good practice, edited specifically for practitioners. Our work was made easier by the fact that our chosen authors are to varying, but close, degrees engaged themselves with the world of practitioners – or are practitioners themselves – and come from many corners of Planet Earth.

#### What is a 'practitioner'?

If we parse the term 'practitioner', we find many kinds of people: the policymakers, project managers, extension workers, regulators, teachers, members of scientific research councils, **community** leaders – all of them found at different scales of government service; the staff of civil society organisations and their volunteers and pro bono advisors that number in the tens of thousands around the world; the professionals working with international non-governmental organisations (INGOs) and the larger national non-governmental organisations (NGOs); the employees of the UN and international agencies that have 'mud on their boots' (or if they are now in administration, once had that mud). Bilateral and multi-lateral donor team members are also practitioners, and again, those working in the field or closely involved on a day-to-day basis with partners are most likely to enjoy and benefit

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from this book. So, too, perhaps, may some of the policymakers and advisors in donor headquarters, but likely not the political appointees who rule development assistance organisations (with minor exceptions).

This large cross section of people work in vastly different organisational cultures, pursue quite different careers, are younger and older, and are professionals and volunteers. Their lives differ greatly in terms of income, health care, housing, education for their children, safety of their own neighbourhoods and provision for their old age. They believe many different things about 'life, the universe and everything'. All these characteristics affect the way such **knowledge** workers take up, interpret and apply new knowledge. They also affect the manner in which they search for knowledge, together with the time and resource constraints that go with

#### Box 1.1 Some resources for practitioners

- ALNAP (Humanitarian learning network): http://www.alnap.org
- Climate & Development Knowledge Network (CDKN): http://www.cdkn.org
- Community Based Adaptation project: http://www.iied.org/cba7-seventh-international-conferencecommunity-based-adaptation/
- Duryog Nivaran (South Asian practice network): http://www.duryognivaran.org/
- Emergency Capacity Building (ECB) Project: http://www.ecbproject.org/resources/resources-and-learning/
- Gender and Disaster Network: http://www.gdnonline.org/
- Global Network of Civil Society Organisations for Disaster Reduction: http://www.globalnetwork-dr.org/
- La Red (Latin American practice network): http://www.desenredando.org/
- Many Strong Voices: http://www.manystrongvoices.org/
- ODI's Humanitarian Practice Network: http://www.odihpn.org/
- Periperi U (African practice network): http://riskreductionafrica.org/en/home
- RADIX network: http://www.radixonline.org/
- Sphere Project: http://www.sphereproject.org/

their job descriptions. We have tried to take these existential realities into account in our choice of topics and authors.

The Drum Beat Network (2012) has carried out large surveys of development practitioners in order to find out what sources of knowledge they use. The results show that that they tap a wide variety of sources and that the gap between 'theory' and 'practice' or between 'academia' and 'the real world' is not as great as some might think. Some 1183 people completed the 2012 survey, from over 200 different agencies. Respondents included people with 121 nationalities, based in 115 different countries and covered a full range of primary job functions – with five roles having over 100 respondents: executive or decision-making; information or knowledge management; programme communication; programme management; and research or technical work. There was a good spread of primary areas of work – with the five top roles being health, education, governance, social and economic policy and gender.

In answer to the question: 'How do you keep up to date with the latest developments in your field?', more than 50 per cent replied: publications, colleagues within and outside my organisation and professional conferences. The survey further asked: 'Outside your organisation what kinds of professionals are you most in contact with?' Top of the list were: academics and technical experts (72 per cent), communication professionals (53 per cent), programme managers (53 per cent), and community or civil society leaders (51 per cent).

#### Other audiences for this book

We also think researchers and students will find this book useful: in particular, academics who are part of a rising wave of interest in interdisciplinary approaches to human development, security, environmental management, hazards, risk and disaster. Communication across and among disciplines has been made easier with the increased funding of teams that work hard to understand one another's language and approach to problems such as the ones just listed. This book can, among other things, help to encourage and validate such team approaches. However, our aim is more ambitious: it is also to encourage a young cohort of 'engaged' academics.

While our primary audience is those knowledge workers described above, we recognise as well that in the twenty-first century the 'engaged' scholar, researcher and academic is becoming an increasingly common figure. 'Engaged' has a meaning that overlaps somewhat with the more common term, 'applied'. In many disciplines inheriting their power structures and cultures from earlier centuries, 'applied' work is still considered second class, something that ranks 'below' highly theorised contributions and 'pure' science that are published in the 'top ranking' journals and earn for their authors recognition and job security. While this archaic bias persists, increasingly some have simply ignored that polarity and defined themselves as 'engaged'. This term describes researchers and scholars (outside as well as inside the academy) who have a long-term relationship of mutual respect and trust with people in communities and institutions with whom the engaged researcher co-produces knowledge. Taking such a stance, attempting to 'walk in

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the shoes' (or rubber sandals) of her/his interlocutor, the engaged knowledge worker must adopt methods and frameworks that break down disciplinary and professional silos. As Marcus Oxley, coordinator of the GNDR (Global Network of Civil Society Organisations for Disaster Reduction) has put it: in villages and urban neighbourhoods, people conceive problems, threats and opportunities holistically.

#### Why is this book necessary?

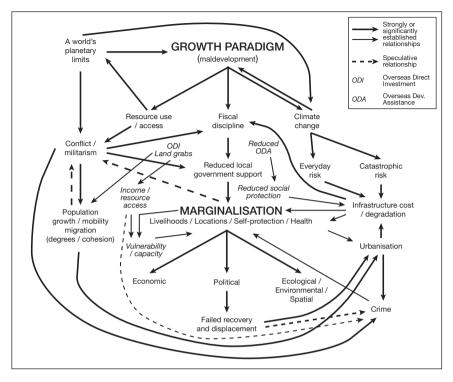
#### Confronting the new normal without comforting rhetoric

In the shabby tradition of political rhetoric that has promised 'no child shall go hungry' (Henry Kissinger in 1975) and 'health for all by the year 2000' (World Health Organization), the **Hyogo Framework for Action**'s (HFA) expected outcome was 'The substantial reduction of disaster losses, in lives and in the social, economic and environmental assets of communities and countries' by 2015 (UNISDR, 2005:3). The midterm assessment of the HFA and subsequent reports show that the world cannot expect such a reduction (UNISDR 2011). On the contrary, the mounting evidence suggests that, notwithstanding many solid initiatives from community teams to national legislation, vulnerabilities continue to increase.

Sorting through the statistics is not an easy task, because for comparisons to be made across years, the changing baselines must be taken into account. That is, populations, communities and infrastructure are not the same from year to year. So the Emergency Events Database EM-DAT (http://www.emdat.be) reports that from 2005–2011, the number of deaths from disasters involving environmental events decreased from 2005–2007, jumped significantly in 2008, was extremely low in 2009, spiked in 2010, and dropped again in 2011. Specific disasters made a big difference, such as the 2008 earthquake in China just nine days after Cyclone Nargis struck Burma – with each event causing tens of thousands of deaths.

The events which cause the spikes are not the anomalies. Instead, they are symptomatic of the systemic vulnerability existing around the world, indicating major disasters just waiting to happen. This 'new normal' – or, in reality, not so new – is one of precarious existence for a large part of humanity produced by the negative, worsening influence of multiple crises: violence of all kinds, climate change, unplanned urbanisation, polarisation between rich and poor, **corruption** and bad government practice and the instability of a globalised economy. This means that disaster management and disaster risk reduction (DRR) cannot be seen as 'technical' matters. They are deeply political. Figure 1.1 suggests a wide range of interconnected processes at work that combine to produce and reproduce, generation after generation, conditions in which marginal people are allocated to marginal places; the weakest in society are placed in harm's way, usually not through their own choices.

The challenges apply to rich locations as well. The USA lacks neither wealth nor power, yet chooses and perpetuates allocations of that wealth and power that create and continue vulnerability. What can a disaster manager practitioner do



*Figure 1.1* Spaghetti of doom: some complex interactions that link the dominant development approach to marginalisation and the creation of disaster risk

against the long-standing system in Figure 1.1 that encourages the destruction of wetlands along Louisiana's shoreline and forces poor people to live behind inadequately managed flood control works, thereby permitting Hurricane Katrina's storm surge to inundate New Orleans in 2005, killing over 1500 people? New York City is not going anywhere, meaning that emergency management practitioners must deal with the millions of people (rich and poor) and hundreds of billions of dollars of infrastructure in the flood zone, as demonstrated by Hurricane Sandy in 2012. These are the realities of vulnerability.

Frameworks that are supposed to guide the **policy**, programming and projects aimed at reducing disaster risk, such as the HFA, either completely ignore what one sees in Figure 1.1 or talk about these processes in vague ways that do not help practitioners. The framework we offer in Chapter 2 and the rest of this volume will hopefully begin to fill that gap.

#### The buzzword is not mightier than the sword

One only has to look at what the HFA lists as '**underlying risk factors**' to see that huge gaps exist. Corruption is not mentioned (Transparency International 2005, 2011; Lewis and Kelman 2012). There is no reference to land grabbing (LDPI

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2012) in the name of 'modernising agriculture' or addressing 'the climate imperative' with production by foreign companies of biofuel for export on what was once land used by small farmers or herders (Wisner *et al.* 2012).

Again, the HFA makes much use of the phrase 'community participation', but large surveys at the grassroots conducted by the Global Network of Civil Society Organisations for Disaster Reduction in 2009 and 2011 showed that very little of what is done with money for DRR in national capitals 'trickles down' to localities (GNDR 2009, 2011). While **local governments** are the lynchpins for linking up community and civil society efforts with national resources, local government itself is starved of adequate resources (O'Brien *et al.* 2012).

Similarly, many other phrases, buzzwords, and concepts compete for attention and cause confusion. Just some of the examples are vulnerability, sustainability, resilience, resiliency, complexity, holistic, adaptation, adjustment, capacity, capability, surprise, transformation, and security. They all have their place and they all have the potential to confuse (Box 1.2).

But ultimately, dealing with disasters is about people and communities, not about words and phrases. Any practitioner (and academic) must keep in mind that words do make a difference, so it is important to clarify definitions and vocabulary

#### Box 1.2 Terminology

A new word is like a fresh seed sown on the ground of the discussion. – Ludwig Wittgenstein

People use words such as 'disaster' and 'vulnerability' in many ways. There are 'common-sense' meanings, and these also vary from language to language. In addition, there are many 'technical' uses in different disciplines such as economics, politics, sociology, engineering, and climate science, among others. None of these uses are 'natural' or foundational. They all have histories and contexts, and to that extent are 'constructed'. Political, social, economic and gender power are evident in the choice of words and the meaning(s) they are given. Land-use changes that are 'resilient' over time in the face of climate change from the point of view of overseas agribusiness investors in an African country may not at all be 'resilient' from the point of view of small farmers or herders who are displaced from the land.

At a minimum, the core terminology used in this book has been standardised so that seeds of confusion are not sown together with the seeds of productive discussion. On the whole, we follow the usage recommended by the UNISDR (http://www.unisdr.org/we/inform/terminology). Where we differ, these key terms are discussed fully in Chapter 2. There is a Glossary of key terms used in this discipline on p. 310, and the Glossary word is emboldened on its first occurrence in the chapter.

to ensure that concepts are accepted and agreed upon. Then one must rapidly move on to the real work in terms of understanding the processes leading to disasters and how to solve those. Why do people live in certain places in certain ways? What options and **resources** do they have and not have? How do they interact and not interact with other sectors of the community and those further afield? How could that situation be changed without undermining or marginalising others? These questions are tackled on the ground and by the authors in this book.

#### What will you find in this book?

#### Part I Prevention and disaster risk reduction (DRR)

Part I deals with prevention of disaster and DRR. There are seven chapters. The section begins with a framework that has guided our organisation of the book and has also been found to be useful in operational contexts. The framework uses some basic concepts – **hazard**, **vulnerability**, **capacity**, **risk** and **participation**, and it is found in Chapter 2. Then, Chapters 3 and 4 firmly ground this book in the place where most practitioners are most at home: the community, and it explores a theme that is central to work by practitioners on DRR as well as **livelihoods**, health and empowerment, namely gender.

The community focus continues with Chapter 4 on the origin and development of **community-based DRR** (CBDRR), while Chapter 5 reviews the experience of people-centred early warning systems. Schools may act as centres of DRR in the community and are structures and functions in the community that must have priority protection. This is the argument of Chapter 6, which is taken up and amplified by a discussion of public awareness and adult education for climate change adaptation in Chapter 7.

The final chapter of Part I provides a thorough overview of the kinds of damage to structures and infrastructure that are vital to the entire built environment: from megacities and towns to neighbourhoods and villages to those in isolated locations – the built environment that is humanity's 'second nature' – as well as critical to economic activity and livelihoods. Without demanding expertise in engineering, this chapter also suggests ways of preventing or limiting such damage.

#### Part II Response and recovery

Five chapters delve into the issues surrounding response to and recovery from disaster. Chapters 9 and 10 are mirrors of each other. The former lays out the state of knowledge and practice as regards professional management of emergencies, while Chapter 10 enters the murky realm of mythology that attends such events. It covers persistent myths concerning disease, cadavers, social disorder and looting. The 'irrationality' of the common human response to disaster stands in contrast to the precarious rationality of the Emergency Operations Centre.

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Health, micro-insurance and recovery are the subjects of Chapters 11, 12 and 13, respectively. They take us back to the community focus of this whole book since a robust primary health care system is shown to be a precondition for DRR in Chapter 11. Meanwhile, formal micro-insurance is a fairly recent outgrowth of the decades-old breakthrough known as microcredit. Chapter 12 discusses the need for micro-insurance and how it has functioned so far in a pilot in India. Recovery, in Chapter 13, is then shown on the basis of much experience to be successful only where communities are deeply involved in the design and implementation of rehousing and other sectors.

#### Part III Regional perspectives

Chapters 14, 15 and 16 trace the outlines of policy and practice in the face of regionally specific sets of hazards over the past few decades. These regional perspectives provide the context for understanding why implementation of the HFA has been difficult and why so few of the processes pictured in Figure 1.1 have been addressed. Yet they do narrate some progress, especially as regards engagement with communities, a shift from an exclusively technical focus on hazards to a consideration of comprehensive vulnerability and the establishment of mutual aid and co-learning arrangements among countries in these regions. Chapter 14 discusses Africa; Chapter 15 takes us to Latin America and the Caribbean; while the focus of Chapter 16 is Asia and the Pacific.

#### Part IV Tools

Part IV includes two chapters that both talk about tools that have been found useful as aids for CBDRR (Chapters 17 and 18). In the recent past, there has been an explosion in the availability and use of many different tools and methods with which communities may assess their own vulnerabilities and capacities, map hazards and plan systematically for increased safety.

The book ends with a special sort of Conclusion. We have asked a number of practitioners with long experience to review the chapters and to help us draw out lessons and recommendations for policy and practice. The conclusion is based on this correspondence. This is timely in the context of 2015 when the entire current architecture for reducing disaster risk, helping people adapt to climate change and implementing the Millennium Development Goals is up for grabs. Much improvement is needed in all these efforts, and they have to be tackled together, not from isolated 'silos' acting as distant, top-down command centres.

Under an improved regime for DRR, including climate change adaptation and nested within a New Development Agenda, practitioners will hopefully have more freedom to develop plans together with communities, to help implement them and to evaluate the effects. Our hope is that this little book can provide help for practitioners in doing precisely that.

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Part I

# **Prevention and risk reduction**

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# 2 Hazard, vulnerability, capacity, risk and participation

Ben Wisner, Ilan Kelman and JC Gaillard

#### A framework for practitioners

Existentialist Søren Kierkegaard said of the huge system of ideas built by the philosopher Hegel that '[he was] like a man who builds an enormous castle and himself lives alongside it in a shed' (Kierkegaard 1840). In this chapter, we offer practitioners a way of framing the quest for reduced **vulnerability** to disasters, not by giving answers, but by suggesting useful questions. In Chapter 1, we critiqued the international frameworks generated both by individual disciplines and international agencies such as UNISDR (United Nations International Strategy for Disaster Reduction). They rarely help with the complexity that confronts local practice, the details and **root causes** of people's vulnerability, and their creativity and **capacity**. Let's see if we can do better with a grounded framework that has been built up from our observations in communities over many years.

#### Many causes but one clear truth: disasters are not 'natural'

#### Hazards

Human settlements and **livelihoods** depend on the Earth's variations and variability, past and present, in the form of geology, topography, bathymetry, geomorphology, climate, and the distribution of biota and fresh water. At the same time, these variations and variability pose potential threats, sometimes termed natural **hazards**. Extreme movements in the Earth's crust release energy experienced as earthquakes. Volcanic eruptions and tsunamis are other geological extremes. Climate extremes such as hurricanes release gigantic amounts of energy. Heat waves, blizzards, and ice storms are other climate extremes. Floods and mass movements such as landslides, rock falls, and avalanches are generally more localised but can be destructive and deadly, as are tornadoes and lightning strikes. Drought is a slow-onset hazard, but is nevertheless associated with large mortality, great economic cost, and significant displacement of people.

Hazards, however, are not in themselves a problem for humanity. As with the tree falling in the forest with no one around to hear it fall, every day thunderstorms flash and rumble around the world in uninhabited areas and over the large surface