



# The Human Rights-Based Approach to Higher Education

*Why Human Rights Norms Should Guide  
Higher Education Law and Policy*

JANE KOTZMANN

OXFORD

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*To my husband Ben, who is my rock. And to our daughter, Georgia, and our son, Jonathan, who I hope will be able to enjoy all their human rights.*



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# LIST OF ABBREVIATIONS

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ARUFA	<i>Arbeitssituation von Universitäts- und FachhochschulabsolventInnen</i>
ARWU	Academic Ranking of World Universities
AUSSE	Australasian Survey of Student Engagement
CADE	<i>Convention against Discrimination in Education</i>
CBI	Confederation of British Industry
CESCR	Committee on Economic, Social and Cultural Rights
CROC	<i>Convention on the Rights of the Child</i>
DAC	Development Assistance Committee
ECHR	<i>European Convention on Human Rights</i>
ECtHR	European Court of Human Rights
EEA	European Economic Area
EU	European Union
GDP	gross domestic product
ICESCR	<i>International Covenant on Economic, Social and Cultural Rights</i>
NSS	National Student Survey
NSSE	National Survey of Student Engagement
OECD	Organisation for Economic Cooperation and Development
SCIE	Science Citation Index-Expanded
SSCI	Social Science Citation Index
TAFE	Technical and Further Education
TEQSA	Tertiary Education Quality and Standards Agency
UDHR	Universal Declaration of Human Rights
UK	United Kingdom
UNESCO	United Nations Educational, Scientific and Cultural Organization
UNICEF	United Nations Children's Fund
US	United States



# PREFACE

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Although this book was the product of many years of research, its origins may be traced back many more years. Fundamentally, this research has been driven by a passionate and deep-seated interest and belief in justice. It was my passion for the concept of justice that motivated me to study law as an undergraduate student, and in particular to study human rights-related subjects in the Netherlands as part of that degree. Over the years, I have learned that law is not synonymous with, or even necessarily related to, justice. In realising this, however, I have also developed an understanding of the ways in which law can be used in the pursuit of justice. This understanding underpins the ambition for this book: to determine whether and how human rights law can be used to help create a fairer higher education system.<sup>1</sup>

The second major impetus behind this book was my experience as a secondary school teacher. Following the completion of my law degree, I went into practice as a commercial lawyer. The stark contrast between my idealistic notions of law as justice and the reality of commercial legal practice, however, prompted me to engage in much soul-searching. I felt that I needed a change of career, and the idea of teaching appealed to me. A couple of friends mentioned Teach First, and through some internet searching I realised that Teach for Australia was to launch in Victoria in the coming year. It seemed somewhat like fate, and I applied for, and was fortunate to be accepted into, the Teach for Australia program.

1. Note the principles of equity in higher education provided by McCowan: '(1) There must be sufficient places so that all members of society who so desire, and who have a minimum level of preparation, can participate in higher education. (2) Individuals must have a fair opportunity of obtaining a place in the institution of their choice.' Tristan McCowan, 'Expansion without Equity: An Analysis of Current Policy on Access to Higher Education in Brazil' (2007) 53 *Higher Education* 579, 582.

My experience working with Teach for Australia gave me insight into the meaning of disadvantage, and particularly educational disadvantage. Many of the students I taught were bright and hardworking, yet because of their socio-economic situation they were less likely to enjoy the opportunities often enjoyed by students from better circumstances. Following the two years that I worked with Teach for Australia, I taught for a year at a high-performing public school located in eastern metropolitan Melbourne. This experience highlighted for me the educational disadvantage that exists in Australia. I taught students with similar ambitions at each school, who I felt had similar levels of intelligence and work ethic, and yet who ended up with vastly different Australian Tertiary Admission Ranks as a result of their different circumstances.

Educational disadvantage exists at all levels of education. Although this issue is significant at primary, secondary, higher and adult education levels, I decided to focus my research on addressing educational disadvantage at the higher education level. Higher education is unique in that there is no general consensus that all individuals are entitled to higher education. Further, over the past few decades, higher education has been in a state of change. Many states are moving away from a welfare state approach to higher education, perhaps as a response to the massification and thus increasing cost of higher education provision. Instead, many states are embracing a user-pays model of higher education delivery. Yet this model has been criticised, particularly because it generally reinforces social inequality. Despite this state of affairs, attaining higher education has become more important than ever before. Higher education is a prerequisite for many jobs, and those who have attained higher education enjoy improved life circumstances.

This book is interdisciplinary in nature, spanning law, education and discrimination studies. Nevertheless, it is best approached from the disciplinary perspective of law, as the overarching question relates to the most effective legal framework to apply to the higher education sector.

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Although I am the author of this book, I could not have completed it without the assistance and support of others.

I owe greatest thanks to my husband, best friend and soulmate, Ben. I am so grateful for his encouragement and interest in this book, as well as his patience with the time sacrifices and head space that it has required of me. I cannot thank him enough. I also thank my daughter, Georgia, who arrived in this world mid-way through completion of the book and who sat with me through many hours of writing and reviewing. I am grateful too, to our dogs Teddy and Dasha, who (against their will) have forgone walks and park visits to allow me to continue work and look after Georgia. I must also thank my family, particularly Nana, Auntie Erin and Oma, and our friend Jules, who enabled me to complete this book and care for Georgia at the same time. Credit must also go to family and friends for their interest, support and ideas.

I am fortunate to have received extensive and constructive feedback in relation to this book. Thanks in this respect must go to Professor Mirko Bagaric, Professor Kay Souter, Dr Claire Macken, Dr Neera Bhatia, Professor Doug Hodgson, Professor Kathleen Lynch, and Dr Tristan McCowan, as well as a number of anonymous reviewers. Thanks also to Professor John Tobin and Professor Mirko Bagaric for the initial inspiration behind this book. Of course, any remaining errors are my own.

A version of Chapter 1 of this book was first published by LexisNexis in the *Australian Journal of Human Rights*. (This journal is now published by Taylor & Francis.) The relevant citation is Jane Kotzmann, 'Lifting the Cloak of Conceptual Confusion: Exploring the Meaning of the Human Right to Higher Education' (2015) 21(1) *AJHR* 71. Many thanks to the publisher for providing permission to include this chapter in the book.

Table 3.9 was adapted from Terence Karran, Klaus Beiter and Kwadwo Appiagyei-Atua, 'Measuring Academic Freedom in Europe: A Criterion

Referenced Approach' (2017) 1(2) *Policy Reviews in Higher Education* 209, 213, published by Taylor & Francis Ltd (see [www.tandfonline.com](http://www.tandfonline.com)). Many thanks to the publisher for providing permission to include this table in the book.

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# Introduction

## A. EDUCATION AND EDUCATIONAL DISADVANTAGE

Higher education is important. This has been highlighted in recent years by mass student protests and political responses in a variety of world contexts.<sup>1</sup> Student demonstrations in Chile prompted its president, Michelle Bachelet, to commit to the introduction of free higher education.<sup>2</sup> In South Africa, the #FeesMustFall movement beginning in 2015 saw students across the country violently protest an increase in tuition fees; it was subsequently joined by unity protests in London

1. See Lorenzo Cini and César Guzmán-Concha, 'Student Movements in the Age of Austerity. The Cases of Chile and England' (2017) *Social Movement Studies* 1, 1.

2. Maria Elena Hurtado, *Transforming HE from Consumer Good into Social Right* (25 April 2014) University World News <<http://www.universityworldnews.com/article.php?story=20140425093353226&query=michelle+bachelet>>; Maria Elena Hurtado, *Start of Free Tuition Opens A Pandora's Box* (29 May 2015) University World News <<http://www.universityworldnews.com/article.php?story=20150529123109404&query=michelle+bachelet>>; Max Radwin, *Students in Chile Are Demanding Free Tuition, and Protests Are Turning Violent* (3 June 2016) Vice News <<https://news.vice.com/article/students-in-chile-are-demanding-free-tuition-and-protests-are-turning-violent>>; *Thousands of Chilean Students Take to Streets Demanding Education Reform* (11 April 2017) teleSUR <<http://www.telesurtv.net/english/news/Thousands-of-Chilean-Students-Take-to-Streets-Demanding-Education-Reform-20170411-0022.html>>.



and New York.<sup>3</sup> United States presidential hopeful Bernie Sanders promised to introduce free college education, and according to polling data has since become one of America's most popular politicians.<sup>4</sup>

This political context should draw attention to the reality that education is of critical importance to all. Education holds intrinsic importance, in that it allows people to learn about themselves and the world they live in.<sup>5</sup> Education also holds significant instrumental importance. People who have attained secondary education are more likely to obtain employment and command higher incomes than those who have not. Similarly, people with higher education are more likely to be employed and enjoy higher incomes than people with only secondary education.<sup>6</sup> Education also has an impact on other aspects of individuals' lives. It is related to improved levels of health, interpersonal trust, participation in volunteering activities and the belief that one can have an impact on the political process.<sup>7</sup> The importance of education in these respects is well expressed by Katarina Tomaševski, who asserts that '[e]ducation operates as multiplier, enhancing the enjoyment of all individual rights and freedoms'.<sup>8</sup>

Education is also essential to social progress and cohesion.<sup>9</sup> Through education and skills, societies are able to increase their available human capital, thus

3. Rosa Lyster, *The Student Protests Roiling South Africa* (21 October 2016) The New Yorker <<http://www.newyorker.com/news/news-desk/the-student-protests-roiling-south-africa>>; Nuran Davids and Yusef Waghid, *#FeesMustFall: History of South African Student Protests Reflects Inequality's Grip* (10 October 2016) Mail & Guardian <<https://mg.co.za/article/2016-10-10-feesmustfall-history-of-south-african-student-protests-reflects-inequalitys-grip>>.

4. Bernie Sanders, *Make College Free for All* (22 October 2015) The Washington Post <[https://www.washingtonpost.com/opinions/bernie-sanders-america-needs-free-college-now/2015/10/22/a3d05512-7685-11e5-bc80-9091021aeb69\\_story.html?utm\\_term=.c127e64d780e](https://www.washingtonpost.com/opinions/bernie-sanders-america-needs-free-college-now/2015/10/22/a3d05512-7685-11e5-bc80-9091021aeb69_story.html?utm_term=.c127e64d780e)>; Joanna Walters, *Bernie Sanders: Free Public College Tuition Is the 'Right Thing To Do'* (23 October 2015) The Guardian <<https://www.theguardian.com/us-news/2015/oct/22/bernie-sanders-free-public-college-tuition-higher-education>>; Jonathan Easley, *Poll: Bernie Sanders Country's Most Popular Active Politician* (18 April 2017) The Hill <<http://thehill.com/homenews/campaign/329404-poll-bernie-sanders-countrys-most-popular-active-politician>>; Michael Sainato, *Poll Confirms Bernie Sanders Is the Most Popular Politician in the Country* (11 July 2017) Observer <<http://observer.com/2017/07/bernie-sanders-most-popular-politician/>>.

5. See Tristan McCowan, *Education as a Human Right: Principles for a Universal Entitlement to Learning* (Bloomsbury Academic, 2013) 121–2.

6. See Organisation for Economic Cooperation and Development ('OECD'), 'Education at a Glance 2014: OECD Indicators' (OECD, September 2014) 13–14.

7. Ibid 14.

8. Katarina Tomaševski, 'Removing Obstacles in the Way of the Right to Education' (Right to Education Primers No 1, 2001) 9.

9. OECD, 'Education at a Glance 2014' above n 6, 13.

enabling improved economic growth.<sup>10</sup> Further, because educated individuals are more likely to gain employment and command higher incomes, education has a significant impact on the level of inequality and inclusion in society. Where levels of inequality are significant, the benefits of education are distributed unequally. Whereas some highly educated individuals will enjoy strong employment opportunities and other life circumstances, poorly educated individuals are likely to experience poverty and social exclusion. Such a state of affairs constitutes a significant threat to social cohesion, and thus to society in general.<sup>11</sup>

In recent times, there has been a trend towards increasing educational disadvantage, or inequality in access to education. The impact of education and skills on life chances has increased, which in turn has increased inequality and disadvantage in many societies.<sup>12</sup> More particularly, data from the Organisation for Economic Cooperation and Development (OECD) indicates that the income gap between people with high levels of education and those with average or poor levels of education has significantly increased,<sup>13</sup> suggesting that the relatively wealthy are increasing their wealth at the cost of the socio-economically disadvantaged and middle classes.

## B. HISTORICAL PERSPECTIVES IN RELATION TO HIGHER EDUCATION DELIVERY

The delivery of higher education must be understood in a historical context. Historically, higher education was provided to ‘an elite few’.<sup>14</sup> The 1970s, however, saw the commencement of a trend towards a massification of higher education, in which more and more people continued their studies.<sup>15</sup> This trend was related to the increasing prominence of welfare state ideology and concepts of

10. Theodore W Schultz, ‘Investment in Human Capital’ (1961) 51(1) *American Economic Review* 1, 1. See also Michael Peters, ‘Re-thinking Education as a Welfare Right’ (2002) 13(5) *School Field* 79, 87.

11. OECD, ‘Education at a Glance 2014’ above n 6, 14.

12. Ibid 13.

13. Ibid 14.

14. Ibid 13. See also Rebecca Schendel and Tristan McCowan, ‘Higher Education and Development: Critical Issues and Debates’ in Tristan McCowan and Elaine Unterhalter (eds), *Education and International Development: An Introduction* (2015) 275, 281.

15. See Tristan McCowan, ‘Expansion without Equity: An Analysis of Current Policy on Access to Higher Education in Brazil’ (2007) 53 *Higher Education* 579, 579.

social mobility.<sup>16</sup> In this context, higher education was frequently subsidised by the state. More recently, concepts of the knowledge economy have led to a view of higher education as being integral to economic growth and competitiveness.<sup>17</sup> Further, the increasing influence of neo-liberal ideology together with a need to finance the massification of higher education has instigated a trend towards the marketisation of higher education. Rather than higher education being subsidised by the state, many countries have implemented reforms designed to shift its cost to the student consumer.<sup>18</sup> Such reforms have been criticised for their negative impact on access to education.

Today, although most countries share a general consensus that primary and secondary education should be provided by the state,<sup>19</sup> debate continues in relation to how to best deliver higher education. Central to this debate is the purposes for which higher education is provided and thus who should be responsible for financing its delivery. Where higher education is considered to be primarily a public good, arguments may be made that the state should subsidise its provision. The issue then becomes how this is to be achieved in the context of massification. However, where higher education is considered to be primarily a private good, it is reasonable to expect individuals to pay for their own education. In this respect, however, policymakers need to consider the impact on access to higher education, inequality and disadvantage, and ultimately the influence of these factors on society.

Discussion around how best to deliver higher education in today's society must take into account the changed historical context. Yet although it is critical to consider the problem in light of contemporary conditions, many arguments made in decades past in relation to higher education delivery may equally apply to today's context. To this extent, consideration of the question of how best to deliver higher education must take all relevant arguments and considerations into account.

16. Jens Jungblut, 'Partisan Politics in Higher Education Policy: How Does the Left-Right Divide of Political Parties Matter in Higher Education Policy in Western Europe?' in Gaële Goastellec and France Picard (eds), *Higher Education in Societies: A Multi-Scale Perspective* (Springer, 2014) 86, 90.

17. Ibid.

18. For example, see Chapter 4 for a description of higher education reforms in England. See generally, Leo Goedegebuure, Frans Kaiser, Peter Maassen and Egbert de Weert, 'Higher Education Policy in International Perspective: An Overview' in Leo Goedegebuure, Frans Kaiser, Peter Maassen, Lyn Meek, Frans van Vught and Egbert de Weert (eds), *Higher Education Policy: An International Comparative Perspective* (Pergamon Press, 1993) 1, 1.

19. For a summary of reasons for this consensus, see Tomaševski, 'Removing Obstacles', above n 8, 14.

### C. IMPORTANCE OF POLICY AND LAW FOR HIGHER EDUCATION

Policy frameworks, and the legal means by which they are implemented by states (policy), have a significant impact on access to higher education and educational disadvantage. Some policies are more effective at enabling access to education than others. As Angel Gurria notes, '[d]ifferent policies produce different outcomes, and this is also true with regard to education and skills'.<sup>20</sup> In this respect, consideration of other states' higher education frameworks will be beneficial for policymakers.

The policies that states implement to frame the delivery of higher education teaching and learning are critically important. This is for a number of reasons. One of the key reasons is that higher education policy frameworks have an impact on access to higher education, and access to higher education is linked to improved life chances. Conversely, educational disadvantage has a negative impact on the life chances of the particular individuals who face obstacles to access. It also increases the levels of inequality in society and as a result undermines the cohesiveness of society. A higher education system that excludes or impedes access on the basis of gender, race, nationality and so on, will create a society in which those excluded groups are further marginalised, and will likely create tension between society's haves and have-nots as a result.

Higher education policy also has an impact beyond questions of access. A significant issue, related to that of access, is the charging of fees for higher education. Free provision of higher education is likely to generate a view that higher education is a public good: one which is subsidised with public funds and from which there will be a contribution back to the public. Nevertheless, where regulation requires that higher education is freely provided, there may be insufficient incentive for students to work hard and the public tax burden will be significant. In contrast, requirements for higher education institutions to impose fees may contribute to a perception that higher education is an investment that will primarily benefit the individual and for which the individual should therefore pay. Further, imposition of fees for higher education may lead students to view themselves as consumers who are able to purchase education or certification rather than engage in an ongoing process of learning.

Higher education also makes an important contribution to societal values. In this context, higher education is an important influence on the development of individual personality, values and behaviour. What and how people learn as a result of their experience in education influences the way they see the world and how they act within it. For example, the exclusion of humanities subjects

20. OECD, 'Education at a Glance 2014' above n 6, 15.

from higher education curricula may suggest that only commercially valuable knowledge is worth pursuing. This may have flow-on effects in terms of the value attached to certain types of knowledge, work—and therefore people—in society.

Higher education should thus be viewed as a microcosm of society. The policies that are implemented in relation to a higher education system will impact that system, and that impact will flow on to the broader society. Understanding the effectiveness and consequences of different policy frameworks will enable policymakers to implement policies that improve access to higher education and, more broadly, contribute to a harmonious society, one that is viewed as ideal by the general populace.

#### D. PURPOSE OF THIS BOOK

This book attempts to identify whether a policy framework for higher education, based on the human right to higher education, might have more to offer in terms of meeting the purposes of higher education teaching and learning than an approach based on market principles. To answer this question, the approach taken is to evaluate first each theoretical model (Chapter 2) and then selected state higher education policies (Chapter 4) in terms of their substance and some of their effects. In pursuing this question, this book seeks to encourage policymakers to ground frameworks in research. Rather than making decisions on the basis of ideological beliefs about the proper role of the state and the rights (or lack of rights) of individuals, this book contends that ensuring policy is research based will result in the development of more considered, sophisticated and ultimately successful higher education systems.<sup>21</sup>

The primary contention of this book is that an approach to higher education that is based on the human right to higher education (a ‘human rights-based approach’) is more likely to enable the state to meet the purposes of higher education than one based on market principles. Although the relevant international legal provisions are only binding on states parties to the relevant

21. See Linda Hantrais, *International Comparative Research: Theory, Methods and Practice* (Palgrave Macmillan, 2009) 11; Anthony Welch, ‘Evidence-Based Policy: Epistemologically Specious, Ideologically Unsound’ in Helen Proctor, Patrick Brownlee and Peter Freebody (eds), *Controversies in Education: Orthodoxy and Heresy in Policy and Practice* (Springer, 2015) 63, 69. In relation to current policy development practices in Australia, see Tom Clark, ‘Under No Circumstances Resolve the Main Problem: Higher Education Policy Overview in Australia’ (2004) 46(2) *Australian Universities Review* 12, 13. It is noted that in pursuing this research question, this book is adopting a consequentialist position on human rights: that the adoption of human rights can be justified by the positive consequences they bring about. In taking this position, it is not suggested that a human rights-based approach to higher education cannot also be justified from a deontological point of view. Nevertheless, such justification is outside the scope of this analysis.