HUMAN BEHAVIOR THEORY AND SOCIAL WORK PRACTICE WITH MARGINALIZED OPPRESSED POPULATIONS

ROBERTA R. GREENE, MICHAEL WRIGHT, MELVIN HERRING, NICOLE DUBUS, and TAUNYA WRIGHT



Human Behavior Theory and Social Work Practice with Marginalized Oppressed Populations

Human Behavior Theory and Social Work Practice with Marginalized Oppressed Populations addresses what social workers can do to combat the increasingly complex social concerns that face the profession, and explores how to incorporate the celebration of diversity and the protection of human rights into social work curricula and the helping process. The authors combine human behavior theories with a narrative, postmodern practice methodology that deals with both the client's or constituencies' presenting problem and equity issues, and, as a result, the book is both theoretical and applied. Two major integrating themes throughout are at the forefront of the book—the celebration of diversity and the equality of human rights. The goal is to strengthen diversity and human rights components of the social work curriculum and to provide more practice guidelines for cross-cultural practice.

Roberta R. Greene has numerous publications (17 books) on human behavior and gerontology, including risk and resilience, such as Greene and Schriver's *Handbook on Human Behavior* (2016, Transaction Press), and an article on resilience in the *Encyclopedia of Social Work* (2008, NASW Press). She served on the Council on Social Work Education's Educational Policy Commission, which mandates curriculum competencies.

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The preface is a call to action to social work educators and students to use human behavior and the social environment to further support cross-cultural practice among marginalized populations.

1 The RESM: A Culturally Sensitive Model of Social Work Practice

This chapter describes the purpose of the book and how it connects to social work's dual mission of fostering individual and societal well-being. It then presents an overview of the resilience-enhancing stress model (RESM). An account of Ruby Bridges and her family, a story about school integration in New Orleans, as well as an account of a social worker's personal quest for culturally inclusive human behavior theory and practice show how the model elements can be applied in resilience-enhancing cross-cultural social work practice.

2 Narrative Theory, the Culturally Sensitive RESM Interview, and the Helping Process

This chapter discusses the use of narrative theory to conduct cross-cultural interviews. In this process, social workers address the presenting problem and help clients gain more equal access to goods, resources, and services. A case study and excerpts from interviews are presented.

3 Risk and Resilience Theory: An Outcome Approach

This chapter describes risk and resilience theory, drawing readers' attention to the evolution of resilience as a process and as a functional outcome. It explains how the theory's terms and assumptions can be applied to reduce risks, enhance protective factors, and promote resilience.

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Moreover, the chapter addresses the requirement that "social workers understand theories of human behavior and the social environment, individuals, families, groups, organizations, and communities" (Council on Social Work Education, 2015, p. 7). The mandate to apply evidence-based theory is met through a summary of risk and resilience research.

4 RESM Assessment and Intervention: Ecological and Systems Theory

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This chapter discusses assumptions of ecological systems theory chosen for their suitability as tools for working with marginalized populations. By using the tools offered by the RESM theory base, readers can learn how to engage, assess, intervene, and evaluate the helping process with oppressed, stigmatized client populations and constituencies.

5 Social Work and Social Justice: Groups, Organizations, and Social Movements

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This chapter discusses RESM theory and practice for social work practice with groups, organizations, and social movements. The characteristics and functions of systems at various levels are defined, and ways in which social workers can mobilize these interlocking social systems to contribute to people's resilience are described. This discussion provides a picture of social workers' possible scope of work from micro- to macro-practice, enacting the axiom "the person is political."

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WITH GUEST AUTHOR NANCY GREENE

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WITH GUEST AUTHORS YOUJUNG LEE AND REBEKAH JAMISON

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WITH GUEST AUTHOR JAMES FREEMAN

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Foreword

I admit that when I was first asked to review this text by the authors, I had preconceived notions that it would be similar to previously published textbooks on human behavior in the social environment (HBSE). HBSE texts basically provide readers with a litany of theories prevalent in examining HBSE and preparing social work students with knowledge for practice. Moreover, many revised editions merely rehash old theories; only occasionally are new theories introduced. By and large, the texts have remained the same for decades. My main concern about the texts I used when I was a student and now those I use as a professor is that they do not take into consideration the uniqueness of the client. Sure, there are sections on practicing with people from diverse backgrounds, but the majority of texts do not incorporate a true intersectional approach, and very few address the protection of human rights.

HBSE is a course taught in every accredited social work program. Consequently, the current curriculum had to be revised to conform to the Council on Social Work Education's (CSWE) 2015 Educational policy and accreditation standards (EPAS), which accredit baccalaureate- and master's-level social work programs. The educational policy, which details the new social work competencies for the 2015 EPAS, was developed by the Commission on Educational Policy and approved by the CSWE board of directors on March 20, 2015. This much-needed change prompted many social work programs to revamp their curricula to conform with the new educational policy.

I can recall attending social work faculty meetings at two different universities that were revising curricula to meet the 2015 EPAS. This was a daunting task, as we had to review each required course and incorporate the Commission on Educational Policy competencies in time for the next reaffirmation. I am sure faculty in all accredited social work programs have had or will have similar experiences.

This process also required us to revisit the textbooks currently being used. The subcommittee I was assigned to work on revisited the HBSE course, and we spent many weeks reviewing various HBSE texts that could be used to cover the required competencies. What we would have given to

have had a text like this one! Roberta R. Greene, Michael Wright, Melvin Herring, Nicole Dubus, and Taunya Wright have breathed new life into the HBSE textbook market with their text Human Behavior Theory and Social Work Practice with Marginalized Oppressed Populations. This highly engaging textbook provides an innovative way of examining new and emerging social concerns while celebrating diversity and the protection of human rights.

The overarching purpose of this text is to link human behavior theory to effective social work practice with diverse populations. This design is congruent with CSWE's mandate that social work practice necessitates the application of knowledge of HBSE and multidisciplinary theoretical frameworks, and interventions with clients and constituencies (CSWE, 2015). The authors have selected a metatheory, the resilience-enhancing stress model (RESM), as a thread that runs through the fabric of this text, providing the foundation necessary to develop a theory-based practice approach to working with diverse clients navigating multiple systems.

This text has been constructed methodically to guide social workers through all phases of client contact using the RESM as a frame. The authors critique the theories used and provide easy-to-read tables and case studies that reinforce what is covered in each chapter. In addition, a companion website furthers the learning process by providing students with current online resources. Finally, an added bonus for social work faculty is that the authors take the time to discuss how this text integrates the 2015 EPAS competencies. Greene, Wright, Herring, Dubus, and Wright have taken a true intersectional approach to HBSE in Human Behavior Theory and Social Work Practice with Marginalized Oppressed Populations, and I highly recommend adopting this text.

—Michael A. Robinson



Preface

A Call to Action

The paradigms and concepts developed by social scientists to describe human behavior have traditionally been "inordinately influenced by ... white persons of European descent" (Schriver, 2001, p. 10). Theories can be criticized as being "based on [the] observation[s] of white, middle-class, heterosexual individuals and intact families" (Goldstein, 1984, p. 175), as being "culture-bound" (Trader, 1977, p. 10), or simply for "not giving sufficient attention to difference and diversity" (Greene & Schriver, 2016, p. 5).

Both the National Association of Social Workers (NASW) and the Council on Social Work Education (CSWE) have standards for practice with diverse constituencies. However, the advocacy and community-building arms of the social work profession that promote equitable resource allocation and just societies are not as active as they were during the 1970s and 1980s (Specht & Courtney, 1994). We believe that the time has come again for social workers to be more engaged in social change, and we hope that this book and its companion website (http://mawmedia.com/mawgroup/webfolder/MainPage.html) contribute to that effort.

Chapter 1 provides narratives to introduce the resilience-enhancing stress model (RESM) and its components. Chapter 2 explains narrative theory methodology, emphasizing the coconstruction of interviews and the need for social workers to listen for and uncover themes of oppression and resilience in clients' and constituencies' storied events. Chapter 3 explicates how risk and resilience theory acts as a central framework for understanding how people maintain well-being despite adversity, examining how people retain competence in their (possibly hostile) environments over time. Chapter 4 explores select concepts from ecological systems theory that allow social workers to carry out the process of engagement (relationship formation), assessment (coconstruction of client narratives), intervention (deconstruction and reconstruction of client narratives), and evaluation of the helping process (appraisal of the client as a causal agent). Chapter 5 emphasizes macrolevel resilience interventions, and Chapters 6–12 illustrate the application of the RESM with individuals, families, organizations, and communities.