



Routledge Equity, Justice and the Sustainable City series

DISRUPTIVE TRANSPORT

**DRIVERLESS CARS, TRANSPORT INNOVATION AND
THE SUSTAINABLE CITY OF TOMORROW**

Edited by
William Riggs



Disruptive Transport

With the rise of shared and networked vehicles, autonomous vehicles, and other transportation technologies, technological change is outpacing urban planning and policy. Whether urban planners and policymakers like it or not, these transformations will in turn result in profound changes to streets, land use, and cities. But smarter transportation may not necessarily translate into greater sustainability or equity. There are clear opportunities to shape advances in transportation, and to harness them to reshape cities and improve the socio-economic health of cities and residents. There are opportunities to reduce collisions and improve access to healthcare for those who need it most—particularly high-cost, high-need individuals at the younger and older ends of the age spectrum. There is also potential to connect individuals to jobs and change the way cities organize space and optimize trips.

To date, very little discussion has centered around the job and social implications of this technology. Further, policy dialogue on future transport has lagged—particularly in the arenas of sustainability and social justice. Little work has been done on decision-making in this high uncertainty environment—a deficiency that is concerning given that land use and transportation actions have long and lagging timelines.

This is one of the first books to explore the impact that emerging transport technology is having on cities and their residents, and how policy is needed to shape the cities that we want to have in the future. The book contains a selection of contributions based on the most advanced empirical research, and case studies for how future transport can be harnessed to improve urban sustainability and justice.

William Riggs is an Assistant Professor at the University of San Francisco, USA.

Routledge Equity, Justice and the Sustainable City series

Series editors: Julian Agyeman, Zarina Patel, Abdou Maliq Simone and Stephen Zavestoski

This series positions equity and justice as central elements of the transition toward sustainable cities. The series introduces critical perspectives and new approaches to the practice and theory of urban planning and policy that ask how the world's cities can become 'greener' while becoming more fair, equitable and just.

Routledge Equity Justice and the Sustainable City series addresses sustainable city trends in the global North and South and investigates them for their potential to ensure a transition to urban sustainability that is equitable and just for all. These trends include municipal climate action plans; resource scarcity as tipping points into a vortex of urban dysfunction; inclusive urbanization; "complete streets" as a tool for realizing more "liveable cities"; the use of information and analytics toward the creation of "smart cities."

The series welcomes submissions for high-level cutting edge research books that push thinking about sustainability, cities, justice and equity in new directions by challenging current conceptualizations and developing new ones. The series offers theoretical, methodological, and empirical advances that can be used by professionals and as supplementary reading in courses in urban geography, urban sociology, urban policy, environment and sustainability, development studies, planning, and a wide range of academic disciplines.

Just Green Enough

Urban Development and Environmental Gentrification

Edited by Winifred Curran and Trina Hamilton

Design for Social Diversity, 2nd edition

Emily Talen and Sungduck Lee

Urban Gardening as Politics

Edited by Chiara Tornaghi and Chiara Certomà

Disruptive Transport

Driverless Cars, Transport Innovation and the Sustainable City of Tomorrow

Edited by William Riggs

Disruptive Transport

Driverless Cars, Transport Innovation
and the Sustainable City of Tomorrow

Edited by William Riggs

First published 2019
by Routledge
2 Park Square, Milton Park, Abingdon, Oxon OX14 4RN

and by Routledge
52 Vanderbilt Avenue, New York, NY 10017

Routledge is an imprint of the Taylor & Francis Group, an informal business

© 2019 selection and editorial matter, William Riggs; individual chapters, the contributors.

The right of William Riggs to be identified as the author of the editorial material, and of the authors for their individual chapters, has been asserted in accordance with sections 77 and 78 of the Copyright, Designs and Patents Act 1988.

All rights reserved. No part of this book may be reprinted or reproduced or utilised in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

Trademark notice: Product or corporate names may be trademarks or registered trademarks, and are used only for identification and explanation without intent to infringe.

British Library Cataloguing-in-Publication Data

A catalogue record for this book is available from the British Library

Library of Congress Cataloging-in-Publication Data

A catalog record has been requested for this book

ISBN: 978-1-138-61316-4 (hbk)

ISBN: 978-0-429-46465-2 (ebk)

Typeset in Goudy Oldstyle Std
by Cenveo® Publisher Services

Table of contents

<i>List of figures</i>	vii
<i>List of tables</i>	viii
<i>Notes on contributors</i>	ix
<i>Acknowledgements</i>	xvi
PART I	
The big picture	1
1 Introduction	3
WILLIAM RIGGS	
2 The promise of seamless mobility: Autonomous vehicles and the mobility-as-a-service revolution	11
WILL BAUMGARDNER, CHRISTA CASSIDY, AND MELISSA RUHL	
3 Balancing promise with peril	21
RONALD T. MILAM AND WILLIAM RIGGS	
PART II	
Going small: Changes at the city scale	37
4 Shaping urban environments around transportation innovation	39
MICHAEL JOHNSON AND WILLIAM RIGGS	
5 Transforming street design: Approaches to reengineering our neighborhood streets	51
WILLIAM RIGGS, MARC SCHLOSSBERG, ELIZABETH SHAY, AND ADAM MILLARD-BALL	
6 Real estate and new mobility	66
DEBORAH STAMM AND WILLIAM RIGGS	

7	Future transport and city budgets: Getting bottom-line savvy in an uncertain future	76
	BENJAMIN Y. CLARK AND REBECCA LEWIS	
8	Policy and program innovation in anticipation of the new mobility future	98
	JOSHUA KARLIN-RESNICK, JEFF TUMLIN, AND MEG MERRITT	
9	Think different: Reframing jobs and economy	125
	SHIVANI SHUKLA AND WILLIAM RIGGS	
PART III		
	Going big: Changes at the regional scale	137
10	Co-producing mobility: Lessons from ridesharing for a more just and sustainable autonomous future	139
	GREG P. GRIFFIN	
11	Accessibility and equity: Can a shared and electric future be socially just?	156
	STEPHEN ZOEPP AND WILLIAM RIGGS	
12	Exploring the environmental ramifications of future transport	168
	FRANK PETRILLI	
13	Climate change and automation: Do we have an emissions problem?	179
	WILLIAM RIGGS, MICHAEL R. BOSWELL, LOUIS YUDOWITZ, AND MATTHEW KAWASHIMA	
PART IV		
	Conclusive directions	187
14	A vision for livability	189
	BRUCE APLEYARD AND WILLIAM RIGGS	
15	Learning from the past and avoiding future mistakes	207
	ANDREA BROADDUS	
16	Conclusions: Time for action in the era of disruptive transport	218
	WILLIAM RIGGS	
	<i>Index</i>	225

List of figures

3.1	AV effects on vehicle travel	27
3.2	AV effects on transit ridership	28
3.3	Right-size transit—matching demand to transit service type	30
3.4	Vehicle size effects on traffic delay and fuel consumption	32
3.5	Seat utilization measurement—wasatch front central corridor study	33
5.1	A typical urban street	55
5.2	A typical urban street in an AV future	56
5.3	A radical urban street in an AV future	56
5.4	A typical suburban street	57
5.5	A typical suburban street in an AV future	58
5.6	A radical suburban street in an AV future	58
8.1	Futurama vision for streets, 1939 World's fair	99
10.1	Ridesharing drivers in the austin market, 2014	146
11.1	A simple shared ride diagram	161
11.2	A mobility network of shared rides	162
11.3	The early adopter penalty for disruptive technology/EVs/AVs	163
14.1	A rotated model better fits a focus on service consumption, and the effective movement of people, as opposed to the efficient movement of vehicles, yet is still incomplete as it not yet recognize key land use actions into the policy decision framework that can support this effectiveness of transportation operations	196
14.2	Beyond the service consumption framework to a transportation and land-use integration pyramid that supports livability, sustainability, and equity	198
14.3	Street transect indicating potential for right-of-way recapture	201
15.1	Time spent traveling per day, by income level	212

List of tables

2.1	An action plan for positive results	18
6.1	Key questions and impacts on land use and real estate	68
7.1	Current transportation funding sources, 2017	78
7.2	Traditional transportation revenue options	88
7.3	New transportation revenue options	90
7.4	Innovative transportation revenue options	91
10.1	Platform affordances of a carpooling and ride-hailing app in 2014	145

Notes on contributors

Bruce Appleyard is an Associate Professor of City Planning/Urban Design at San Diego State University where he helps people and agencies make more informed decisions about how we live, work and thrive. He is humanist/futurist at the intersection of transportation, urban design, and behavioral economics, crafting articles, workshops and lectures designed to help people reach their sustainability, livability, and equity objectives by helping them measure and understand the key underlying issues, and then enact solutions to effectively address them.

Will Baumgardner, PE, Principal, directs Arup's Intelligent Mobility Business in the Americas. He has over 20 years of multimodal transportation planning experience on site, campus, corridor, and regional projects. His practice is focused on the implications rapidly emerging urban mobility trends and technologies on the transportation and property markets. He is advising public and private sector clients on the implications of autonomous vehicles, smart mobility, new modes of transportation, shared-use concepts and technology-enabled mobility services. He served as Principal In Charge for *Autonomous Vehicles: A Horizon Initiative Perspective Paper* on behalf of the San Francisco Bay Area Metropolitan Transportation Commission.

Michael R. Boswell, Ph.D., is Department Head & Professor of City & Regional Planning at Cal Poly, San Luis Obispo and is an expert on strategies to reduce greenhouse emissions and increase community resilience to climate change. He is lead author of the book *Local Climate Action Planning* and most recently advised UN-Habitat on climate planning as a part of COP 21.

Andrea Broaddus is a transportation policy expert focused on managing the demand for travel through behavioral incentives and land use practices. Her current research focuses on the impacts of autonomous and connected vehicles on urban transport systems. She has published articles on road pricing and transit oriented development and has served as a lecturer at UC Berkeley and San Jose State since 2010. She has private sector experience as a researcher on future mobility topics for Robert Bosch LLC, and as a

planning practitioner with Nelson/Nygaard Consulting Associates. She has also worked in non-profit advocacy on local and state transportation policy in Madison WI, and federal policy in Washington, D.C. Her research on European transportation policy and practice led to year-long fellowships in Hamburg, Germany and London, England. She holds a Bachelor of Science in Geology from the University of North Carolina at Chapel Hill, Master of Public Policy / Urban Planning from the Harvard Kennedy School and Ph.D. in Transportation Planning from UC Berkeley.

Christa Cassidy is a graduate student working with Arup's Integrated Planning team on issues surrounding the future of mobility, transportation funding, and transportation equity. Previously, she worked as the program manager for The Nature Conservancy's Infrastructure and Land Use team building tools, developing programs, and shaping legislation to integrate conservation and climate change into statewide and regional policies and plans. Christa is a candidate for Master of City Planning at the University of California, Berkeley and holds Bachelors of Science degrees in Urban Planning and Environmental Studies from the University of Utah.

Benjamin Y. Clark is an Associate Professor of Public Administration in the School of Planning, Public Policy and Management at the University of Oregon. He has expertise in local budgeting and finance and has been an Executive Committee member of the Association for Budgeting and Financial Management (ABFM) since 2013. His research examines how technology can be used to improve city management (smart city technology) and how cities need to be planning for future innovations (autonomous vehicles). Prior to his arrival at the University of Oregon in 2016, Clark was an Associate Professor of Public Administration at Cleveland State University and served as the Executive Director of the Great Lakes Environmental Finance Center, an EPA-funded research and technical assistance provider to governments in EPA Region 5. Prior to his career in academia he worked for nearly a decade as a public servant at the local, federal, and international levels.

Greg P. Griffin, Ph.D., researches how people work together with networked tools to improve urban planning, particularly for sustainable transportation and health. He is a doctorate candidate and Eisenhower Transportation Graduate Fellow at the University of Texas at Austin, and researcher with the Texas A&M Transportation Institute, as of this writing. Greg leverages over a decade of experience working as a planner to advance theory and evaluate and improve planning practice. Greg is a member of the American Institute of Certified Planners, and is a lifelong bicyclist.

Michael Johnson is Director of Urban Design at Smithgroup. Michael's ability to understand and distill complex urban challenges spans catalytic landscape architecture and urban design projects in major American cities,

innovative campus plans for top urban research universities and Fortune 500 companies, and international large-scale mixed-use development efforts. Michael serves on the Board of the Landscape Architecture Foundation (LAF), where he advances the measurable role that placemaking and urban design can play in fostering healthy cities and supporting landscape and streetscape performance. He holds a Bachelor's degree in Landscape Architecture from Ball State University, and a Master's in Urban Design from the University of Michigan.

Joshua Karlin-Resnick is an expert in parking and transportation demand management who has published writing and research on the future of mobility, parking management, and the evolving use of transportation performance metrics, among other topics. Before joining the San Francisco Giants as transportation manager in 2018, he worked at Nelson\Nygaard, where he led the creation of parking and TDM programs for several major mixed-use developments in the Bay Area, including the Giants' Mission Rock and Santana Row in San Jose. He has also led parking and access studies for cities and universities across the west.

Matthew Kawashima is an Environmental Analyst for the Contra Costa County Public Works Department and a Master of Public Administration Candidate at the University of San Francisco where he also serves as Research Assistant to Professor Riggs in his research on autonomous vehicles. He is passionate about alternative transportation, emerging technologies, and sustainability and how these will shape the built environment. Matt received his B.S. in City & Regional Planning from Cal Poly, San Luis Obispo and in his free time enjoys travel and photography.

Rebecca Lewis, Ph.D., is an Assistant Professor in Planning, Public Policy and Management at the University of Oregon and a Faculty Affiliate at the National Center for Smart Growth Research and Education at the University of Maryland. She serves as the Research Director for the Sustainable Cities Initiative at the University of Oregon. She holds a master of public policy degree from the University of Maryland and a Ph.D. in urban and regional planning and design from the University of Maryland. Dr. Lewis was a 2010 Lincoln Institute of Land Policy C. Lowell Harriss Dissertation Fellow and received 2012 Barclay Gibbs Jones Award for the Best Dissertation in Planning from the American Collegiate Schools of Planning for her dissertation evaluating the efficacy of smart growth in Maryland. Her research has been published in peer-reviewed journals including the Journal of the American Planning Association, State and Local Government Review, and the American Journal of Public Health. Her research broadly focuses on state land use policy, the integration of climate, transportation and land use planning, state and local finance and measuring urban form. Her research has been funded by the National Science Foundation, the National Institute for Transportation

and Communities, the Department of Land Conservation and Development and the Lincoln Institute for Land Policy. At the University of Oregon, she teaches courses in growth management, sustainable cities, public budget administration and research methods.

Meg Merritt is a Principal at Nelson\Nygaard and has more than 12 years of experience in managing major projects that bring transit and mobility technology to communities. She began her career in transit and land-use planning and more recently, spent time in the technology startup Ridescout/moovel where she managed the multimodal mobile experience for private mobility companies and transit authorities. Her expertise in traditional transit planning and cutting edge mobility technology makes her a skillful navigator into the future of transportation.

Ronald T. Milam, AICP, PTP, is a Principal with Fehr & Peers actively involved in big data research, VMT analysis, multimodal performance measures, and land use/transportation interactions. In addition to consulting and research, he teaches transportation planning and SB 743 courses for the UC Berkeley Tech Transfer, UC Davis Extension, and UC San Diego Extension programs and served on the TRB Special Committee for Travel Forecasting Resources. Ron has an extensive background in travel demand model development and applications, traffic operations analysis, micro-simulation modeling, and transportation impact studies involving NEPA and CEQA. He has also published papers on a wide variety of transportation planning and traffic engineering topics and received recognition for his work that includes the Institute of Transportation Engineer's (ITE) National Past President's Award and best paper honors at the Transportation Research Board (TRB) Conference on Planning Applications.

Adam Millard-Ball, Ph.D., is an Associate Professor in the Environmental Studies Department at the University of California, Santa Cruz. His research bridges urban planning and environmental economics, and addresses some of the key challenges in transportation, energy and climate change policy. His current work examines global patterns of urban sprawl and car ownership, the effectiveness of local climate planning efforts, and the design of carbon trading programs. Adam also has broad interests in transportation planning and policy, particularly parking management programs to reduce vehicle travel and emissions. Before UC Santa Cruz, he was an assistant professor in the Department of Geography and McGill School of Environment, McGill University. Adam holds a Ph.D. in Environment and Resources from Stanford University, and was formerly a Principal with transportation planning firm Nelson\Nygaard Consulting Associates.

Frank Petrilli is an Associate at ArentFox. He specializes in land use law, entitlement strategy, and environmental compliance under the California

Environmental Quality Act. Frank has worked with clients to obtain entitlements and permits for a variety of complex and controversial developments, including office, mixed-use, residential, industrial, and institutional projects. He has also successfully represented both public entities and private developers in litigation at both the trial court level and on appeal, and has substantial experience with ballot initiatives and referenda related to the land use process. The 2017 edition of *Legal 500* ranks Frank as a recommended attorney, noting that clients describe Frank as always able to “find solutions to difficult problems.” Frank’s practice is focused on the San Francisco Bay Area, where he has represented clients such as Facebook, Bohannon Development Company, and LinkedIn.

William (Billy) Riggs, Ph.D., AICP, LEED AP, is a global expert and thought leader in the areas of future mobility and smart transportation, housing, economics and urban development. He is a professor at the University of San Francisco School of Management, and a consultant and advisor to multiple companies and start-ups on technology, smart mobility and urban development. This follows two decades of experience working as a planner, economist, and engineer. He has been both a fellow with the National Science Foundation fellow and the University of California Transportation Center, is the founder of ReStreet.com (app.restreet.com)—an online tool for democratizing street design. Dr. Riggs sits on the City of Palo Alto’s Planning and Transportation Commission and is a member of the Transportation Research Board (TRB) Committee on Transportation Economics and Transportation Research Board’s (TRB) Committee on Transportation Economics and the Standing Committee on Policy and Law.

Melissa Ruhl is a Transportation Planner for Arup in San Francisco where she manages autonomous vehicles strategies and policy efforts. Partnering with cities and transit agencies, Melissa helps communities plan for tomorrow while improving quality of life today. She co-authored the *Autonomous Vehicles: A Horizon Initiative Perspective Paper* on behalf of the San Francisco Bay Area Metropolitan Transportation Commission, and she regularly speaks in both the San Francisco Bay Area and nationally on autonomous vehicles and the future of cities. In June 2018, the Northern California American Planning Association granted her the Special Recognition Award – Emerging Planner. Melissa earned a Master of Urban Planning from San Jose State University and a Master of Arts in History from the University of Oregon.

Marc Schlossberg, Ph.D., is Professor of City and Regional Planning and Co-Director of the Sustainable Cities Initiative at the University of Oregon.

Elizabeth Shay, Ph.D., AICP, is an Assistant Professor in the Department of Geography and Planning at Appalachian State University in Boone NC.

Shivani Shukla, Ph.D., is an Assistant Professor and Researcher at the School of Management, University of San Francisco. Her research focuses on dynamic programming, optimization, and game theory applied to transportation, service operations, and security. Her work has led to publications in some of the prominent journals like *European Journal of Operational Research*, *Annals of Operations Research*, and *Transportation Research Part E*. Besides academia, she has industry exposure with multiple years of experience working in the consulting sector and in an industrial research lab based out of Palo Alto.

Deborah Stamm has worked in commercial real estate for over a decade. During that time, she has led commercial and industrial development projects in the Bay Area, Boston and the Pacific Northwest, where her work has ranged from urban redevelopment and to large, new-build suburban projects. She currently serves as a Senior Associate at Trammell Crow Company. Deborah was on the team that delivered California's first Net Zero Energy building and throughout her career she has been active in advancing sustainable design in the real estate industry. She has written and spoken about the intersection of Vehicle Autonomy and Real Estate, and has predicted that New Mobility will radically transform the way we live, where and how we build, and our environmental footprint. She believes that we can and should harness our New Mobility technology to create better cities and a better quality of life for all. Deborah holds an MBA from Stanford Graduate School of Business and a Bachelor of Science in Environmental Science from Brown University. She lives with her husband in Seattle where she enjoys hiking, skiing, surfing and any good excuse to get outdoors.

Jeffrey Tumlin is a Principal at Nelson\Nygaard who has developed downtown, station area, citywide and master plans for cities such as San Francisco, Seattle, Portland OR, Vancouver BC, Santa Monica, Denver, Washington, D.C. Trenton NJ, and Abu Dhabi. He has also led the transportation component of transit-oriented development plans for over 60 station areas and new towns across North America. He is the author of the book, *Sustainable Transportation Planning*, published by Wiley in 2012.

Louis Yudowitz is currently a graduate student studying Mathematics at the University of Warwick. He received a BSc in Mathematics and Computer Science with a first class honors classification from King's College London in 2018. His research interests include statistics and its applications, as well as areas of analysis. This has recently included projects concerning determinants of elliptic differential operators and microlocal computations of heat trace invariants, as well as analyzing data pertaining to transportation and urban planning.

Stephen Zoeopf, Ph.D., is the Executive Director of the Center for Automotive Research at Stanford. He holds a Ph.D., M.Sc. and B.Sc. from MIT and has 15 years of experience in transportation and mobility. Dr. Zoeopf led U.S. Department of Transportation efforts to integrate confidential data into national vehicle energy policy modeling, and previously worked as an engineer and product manager at BMW and Ford. He was an ENI Energy Initiative Fellow, a Martin Energy Fellow, and a recipient of the Barry McNutt award from the Transportation Research Board and the Infinite Mile award from MIT. His research has been covered in numerous popular press articles, initiated a Congressional probe, and has been lampooned in *The Onion*.

Acknowledgements

Thanks to the editors and reviewers and Routledge whose feedback and assistant helped improve work in this book, particularly to Dr. Stephen Zavestoski, who encouraged me to put together the original submission. Also, a huge thanks to the student assistants who helped with some of the review and editing on this project, including: Matthew Kawashima, Therese Perez and Louis Yudowitz. Finally, thank you to the organizing committee of the Autonomous Vehicles and City Symposium (including sponsors Arup, Cal Poly, the Mineta Transportation Institute, and University of San Francisco), colleagues at Urbanism Next, Association of Pacific Rim Universities, 3 Revolutions, and at the University of San Francisco who helped develop and refine many of the concepts that formed the basic construct of this text. I know that I can speak for all of us in saying, that we hope you enjoy it and keep asking big questions about how technology can and should revolutionize the future of our cities.

Part I

The big picture



Taylor & Francis

Taylor & Francis Group

<http://taylorandfrancis.com>

1 Introduction

William Riggs

A new story emerges daily about disruptive transport—be it ride services, scooters, dockless bikes, or self-driving cars. Such changes can seem overwhelming, particularly with how quickly technology is evolving. The auto industry is rapidly embracing a broader mobility concept (not just making cars) and competing with technology companies to deliver smart and on-demand mobility services as quickly as possible. Government at all levels is working to ease vehicle requirements of the emerging platforms and relax safety standards for vehicles to encourage innovation (McKay 2017) while at the same time being pressured to grapple with new mobility services and an increasing number of things like e-bikes and scooters flooding streets in many cities.

Many societal benefits result from this accelerated vehicle design innovation and evolution in the mobility sector—including the potential for saved lives, due to reduced collisions, and increased productivity while driving (Riggs and Boswell 2016), but there is a flaw in this vehicular focus. It is a dialogue that focuses solely on the vehicle and not on the city around it.

While this may sound simple, our cities are complex organisms that support more than just automobiles. Yet disruptive transportation could dramatically reshape them, for good and for bad. For example, personal transportation devices like e-scooters or Segways could provide cheap mobility to people at the fringes of cities, providing greater access to jobs and housing.

Likewise, technologies like Hyperloop could reshape the cost of long-range travel between cities. There are also exciting possibilities for cities to rethink streets as autonomous vehicles become more prominent. Consider the width, traffic direction, and allocation of road space for vehicles. Might cities optimize space for bicycles and pedestrians in an autonomous future? Does two-way traffic really matter in an algorithmically-driven traffic system?

Alongside these travel shifts, possibilities exist to change how cities support logistics and deliveries. Might cities more aggressively zone deliveries by time, type, and location in the future? There are also opportunities to rethink urban land use and growth, for example, developing parking lots and auto servicing real estate into new uses. Or perhaps we might prioritize housing on former roadway parcels to help address the housing crunch that many of our cities face. We might consider suburban growth or encourage dense downtown.

We might set up standards to ensure transportation accessibility at all socio-economic levels in the autonomous future.

If any of this interests you, then you are in the right place. There are many impacts of new transportation innovations, and this book focuses on those that impact the city and its environs, and how we plan and grow a future for us all that is both sustainable and socially just. We are already seeing increases in driving caused by transportation network companies like Uber and Lyft, and changes to how most of us travel because of mobile phones and e-commerce (Clewlow and Mishra 2017; Clark and Larco 2018). Now is the time for us to start a conversation about these changes and to map out policy for our cities. If not dealt with thoughtfully, disruptive transport could pose a major challenge to the livable, sustainable, and equitable future of cities.

Richard Florida (2017) recently suggested that we may be near the end of the urban century, documenting a revival of suburbanism and alluding to the fear that millennial preferences toward urbanism are overstated. This is a pessimistic view of the future, yet within this pessimism I believe there is some hope.

If our society is really at the apex of the urban century, a century that has brought us a more just and prosperous city, then we need to consider what kind of future we want—and clearly this future involves creative, dynamic, and disruptive transportation. But we need to have dialogue about more than vehicles—and that's the point of this book.

But before we jump to that conversation and an outline of the book, I think it's important to frame some terms and transportation speak that will come up as a part of this book, as well as a key assumption. Let's start with the terms.

Key terms

First and foremost, my authors and I will use the terms new mobility, disruptive mobility, and future mobility synonymously and interchangeably. The goal in using these terms to describe one thing is to provide you, the reader, a little variety but also to be encompassing of many new and emerging forms of transportation. In this book we talk about bikes, scooters, trains, shuttles, cars that drive themselves, and touch on drones. We don't pretend that this encompasses all of the crazy and cool transportation innovations that will arise in the next twenty years, but hopefully, we can have more long-term impact on things like land use, housing, social equity, and the environment by starting a broader discussion about new and disruptive transportation that "jump-starts" action.

Key acronyms

AV:	autonomous vehicle
ART:	autonomous rapid transit
CEQA:	California Environmental Quality Act
LiDAR:	light detection and ranging
MaaS:	mobility-as-a-service
MPO:	metropolitan planning organization

OEM:	original equipment manufacturer
RTP:	regional transportation plan
TNC:	transportation network company

Second, we are all excited about the promise of autonomous vehicles, and we talk a lot about that in this book. We use the term autonomous rather than automated, which is more proper, and self-driving, which is less formal. We abbreviate it AV, but as for the term, it's a bit of hybrid between the formal and informal, yet it has a whole background in itself. Here's an excerpt from a recent American Planning Association report I authored with Jeremy Crute, Tim Chapin, and Lindsay Stevens that provides more information on how autonomous cars work and how they are classified.

What is an automated vehicle?

Automated vehicle technology is an umbrella term that includes a wide variety of features and technologies that enable vehicles to take control of some or all of the major driving functions normally completed by the driver. This includes fully autonomous vehicles that no longer require a human driver to operate them, as well as a range of advanced driver assistance systems (ADAS) that enhance driver safety by taking temporary control of one or more driving functions (speed, lane position, braking, etc.).

An autonomous vehicle no longer requires a human operator to drive. Instead, the vehicle navigates streets safely and efficiently through a complex mix of software and hardware that combines remote sensing, recognition algorithms, network analysis, and “experience” drawn from millions of hours of driving that is shared across AVs. The vehicle's combination of sensors, cameras, light detection and ranging (LiDAR or light radar), high-definition maps, and advanced software creates a digital picture of its surroundings and makes intelligent driving decisions on routing and maneuvering without any input from an operator or information broadcast by infrastructure or other vehicles.

More specifically, just as radar does with radio waves, LiDAR shoots pulses of light and measures how long it takes for the light to return to the sensor to assess how far away an object is. Placing an array of rotating lasers on top of an AV provides a continual 360-degree “point cloud” or picture of the vehicle's surroundings. The vehicle's central computer can then be programmed to recognize specific LiDAR returns as another car, a pedestrian, or even a stop sign. LiDAR systems are typically supplemented by cameras and other sensors to provide redundant detection systems that will not fail to detect objects that LiDAR could miss, particularly in the area immediately surrounding the vehicle. More sophisticated systems add another layer to this by assessing how surrounding vehicles and pedestrians are moving and predicting where they will go next. In the case of a pedestrian crossing the street, the vehicle can predict the pedestrian's movements and begin slowing down before the pedestrian enters the street instead of waiting until the pedestrian is directly in the vehicle's path.

Unfortunately, whether an AV uses LiDAR or cameras or both, it is very difficult for these systems to work properly in inclement weather conditions and poor visibility. Rain and snow refract the laser returns, and cameras struggle to identify objects accurately through precipitation, functionally blinding the AV.

Most of the attention on AVs is centered around fully autonomous vehicles because many of the technology's most significant effects on the transportation system and the built environment will only be viable when fully autonomous vehicles are adopted. However, AV technology includes a range of levels of automation. It is important for planners to be familiar with the full array of AV technology, because many semi-autonomous features and applications are already available today and will likely play a major role in the transition to a fully autonomous world.

In addition to autonomous vehicles, there is a wide range of automated technologies that can operate as standalone features. These range in sophistication and complexity from cruise control to autopilot. To classify these ever-evolving technologies, the National Highway Traffic Safety Administration (NHTSA) and the Society of Automotive Engineers (SAE) International developed a classification system that divides automated technologies into six levels of vehicle automation. These range from 0, where the driver is in complete control of all driving tasks at all times, to 5, where the vehicle is designed to perform all driving tasks without an operator (SAE International 2016).

With Level 1 automation, the driver remains in control of the vehicle, but the technology can assist the driver by controlling one of the vehicle's functions, either its speed or lane position. Level 2 takes this a step further by allowing the vehicle to control two driving functions at the same time. A vehicle with Level 3 automation can take full control of the vehicle for certain parts of a trip, but drivers must be ready to take back control of the vehicle when the vehicle prompts them. The vehicle takes full control of all major driving functions in Level 4. Level 4 vehicles can even drive themselves for the entire trip, but they are only able to do so under specific conditions. Finally, Level 5 automation refers to fully autonomous vehicles that can operate without an operator in all conditions and without the capability for a human to retake control.

Automated driving features that aid the driving process but do not fully control the vehicle (Levels 0, 1, and 2) are generally referred to as advanced driver assistance systems (ADAS). Even though fully autonomous vehicles have received most of the attention and are the focus of this report, ADAS can significantly improve driver safety, thereby improving user mobility.

Assumptions

Now that we covered a couple of key terms I'd like to run by one key assumption—that of the idea of an ecological consciousness. What do I mean by that? I mean that each of the authors in this book likely has a bias toward environmental stewardship in a way that preserves the planet for generations to come. The term ecological

consciousness comes from esteemed Jesuit scholar Thomas Merton. In 1968 he wrote to Barbara Hubbard, who was then director of the Center for American Living in New York (Merton 2008). He discussed the advent of the millennial consciousness that was driving innovation like the space race and the emerging digital revolution, and he noted the importance of a balanced “ecological consciousness” in the face of this new technological innovation. He called for a balanced exuberance saying,

The real thing is about to happen: the new creation, the millennium, the coming of the Kingdom, the withering away of the State, etc. But if you want to entire into the Kingdom there are certain things you have to do. They consist partly in acts which destroy and repudiate the past (metanoia, conversion, revolution, etc.) and partly in acts which open you up to the future.... The ecological consciousness says: look out! In preparing this great event, you run the risk of forgetting something. We are not alone in this thing. We belong to a community of living beings and we owe our fellow members in this community the respect and honor due them... we must not try to prepare the millennium by immolating our living each, by careless and stupid exploitation for short-term commercial, military or technological ends which will be paid for by irreparable loss in living species and natural resources.... Life is sacred... that of plants and animals (as well as that of our) fellow man.

I am pretty confident that all of my co-authors share this love of life, the planet and their fellow humans, and we also believe that there has been very little discussion about the secondary impacts of disruptive transport, that grapples with issues of sustainability and social justice. We hope we can fill that role. So, with that, let’s talk about how this book is structured.

Book outline

This book has sixteen chapters divided into three sections: a focus on the big picture ([Chapters 1 to 3](#)); then going small and exploring changes at the city scale ([Chapters 4 to 9](#)); going big again with ideas for the regional scale ([Chapters 10 to 13](#)); and then concluding with a vision for livability and sustainability ([Chapters 14 to 16](#)).

The first three chapters deal with the big picture of what is happening and what it means. This includes this introduction, which is followed by [Chapter 2](#). In that chapter, Will Baumgardner, Christa Cassidy, and Melissa Ruhl from Arup talk about the promise of new mobility and what paradigm cities will follow in the disruptive transportation future. They grapple with the potential for urban accessibility gains and the idea of planning for multiple scenarios in an uncertain environment.

This is followed by [Chapter 3](#), in which Ron Milam and I talk about new mobility that balances both promise and peril. The two of us attempt to balance between promise and peril focusing on some of the principle functions of transportation engineering and trip generation. The chapter talks about the essential

factors transportation professionals consider in planning for development. It dialogues the way new mobility changes that paradigm and pulls out key principles and considerations that need to be considered in light of new and disruptive transport.

[Chapter 4](#) moves from this broad topic to the city scale. Michael Johnson from Smithgroup works with me to write the kind of land use and design we should be engaged in, in light of disruptive transport. We explore how we might rethink open spaces around cities that are sometimes used to limit urban growth, and we offer insights on what kind of landscapes, urban infrastructure, and land uses planners should be considering in cities.

I then work Marc Schlossberg, Adam Millard-Ball, and Elizabeth Shay on [Chapter 5](#), which focuses on the street itself. The chapter dialogues how a community might envision future streets and allocate the space on the road differently. It also explores programs that might be used to encourage more walking and cycling at the same time as supporting new forms of transportation from TNCs to automated vehicles. It concludes with key lessons for engineers exploring what neighborhood streets might look like in the future.

[Chapter 6](#) with Deborah Stamm stays at the city scale and looks at the real estate implications of new mobility and the ways the technology will impact the space outside the vehicle—the urban environment itself. The chapter evaluates how the land currently dedicated to streets might be reused and how streets can become real estate assets that can be used for societal good, as things like parks, bike lanes, or affordable housing.

In [Chapter 7](#), Ben Clark and Rebecca Lewis, from University of Oregon, focus on budgets at the city scale and how cities can get smart with revenue. This includes things like parking, the transit business, and speeding tickets. This is followed by [Chapter 8](#) in which Josh Karlin-Resnick, Jeff Tumlin, and Meg Merritt talk about global examples of policies to direct new mobility. This includes inventory and curb management, along with best practices to begin planning for autonomous vehicles and prepare for changes in the way transit is delivered. The authors end with suggestions about how policy or programs may need to evolve to address the increasing challenges of technology-enabled transportation in cities large and small around the globe.

[Chapter 9](#) provides a more data-driven and theoretical look at jobs and local economies. My University of San Francisco colleague Shivani Shukla and I look at the potential for increased revenues and the broader impacts on the economy. We grapple with the idea that even as our society becomes more technical, humans play a large role in the sustainability of our cities.

After that we jump back to the big picture on a larger regional scale. In [Chapter 10](#), we hear from Greg Griffin who talks about co-producing mobility and ridesharing. He emphasizes the importance of governments collaborating with and listening to consumers. [Chapter 11](#) then focuses on the electric and shared aspects of future transport. Stephen Zoepf and I focus on how these two factors can work in concert to promote social justice.